



Q1 2014

ROADSHOW PRESENTATION

# The world of Vopak.



# Forward-looking Statements.

This presentation contains 'forward-looking statements', based on currently available plans and forecasts. By their nature, forward-looking statements involve risks and uncertainties because they relate to events and depend on circumstances that may or may not occur in the future, and Vopak cannot guarantee the accuracy and completeness of forward-looking statements.

These risks and uncertainties include, but are not limited to, factors affecting the realization of ambitions and financial expectations, developments regarding the potential capital raising, exceptional income and expense items, operational developments and trading conditions, economic, political and foreign exchange developments and changes to IFRS reporting rules.

Vopak's EBITDA ambition does not represent a forecast or any expectation of future results or financial performance.

Statements of a forward-looking nature issued by the company must always be assessed in the context of the events, risks and uncertainties of the markets and environments in which Vopak operates. These factors could lead to actual results being materially different from those expected, and Vopak does not undertake to publicly update or revise any of these forward-looking statements.

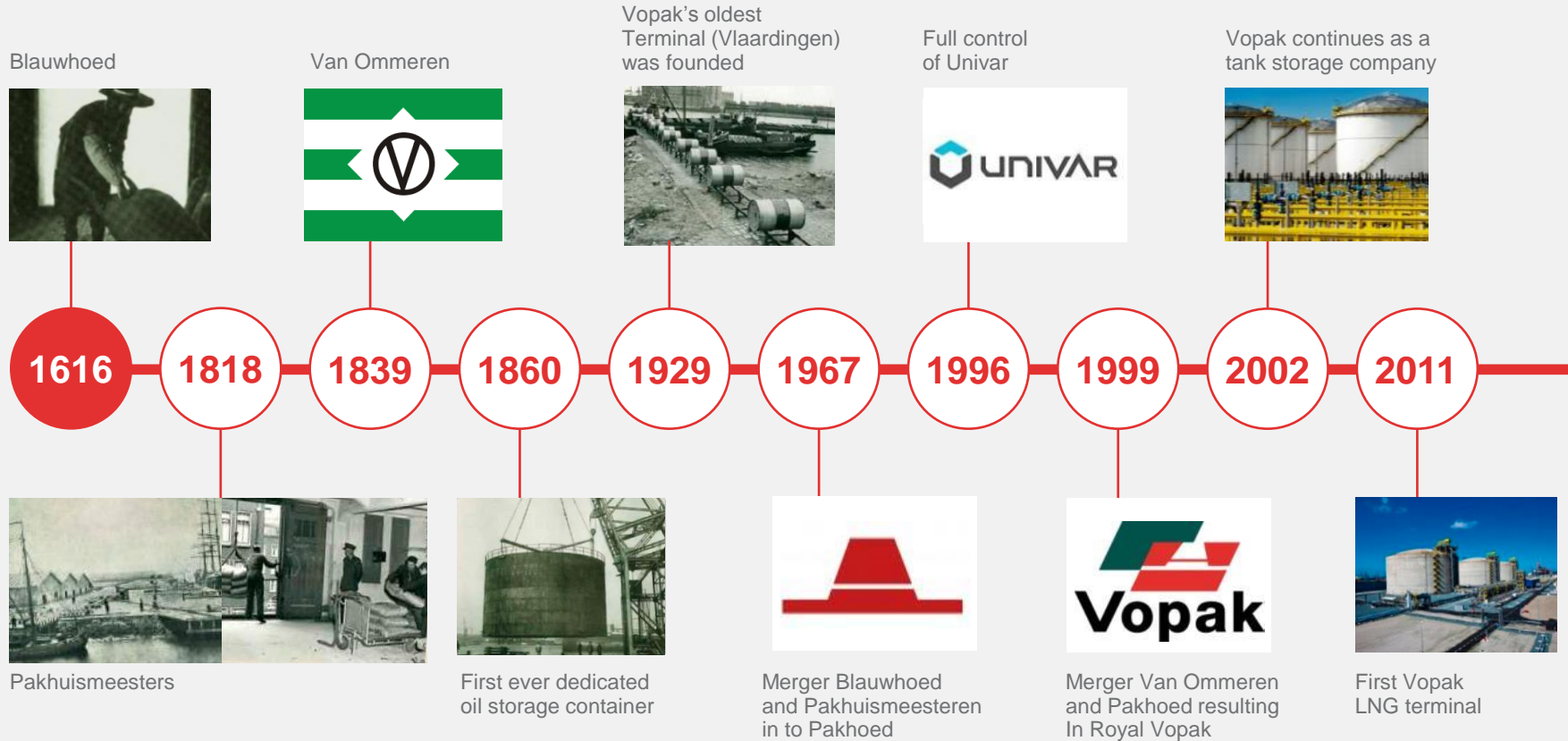
# General Introduction.



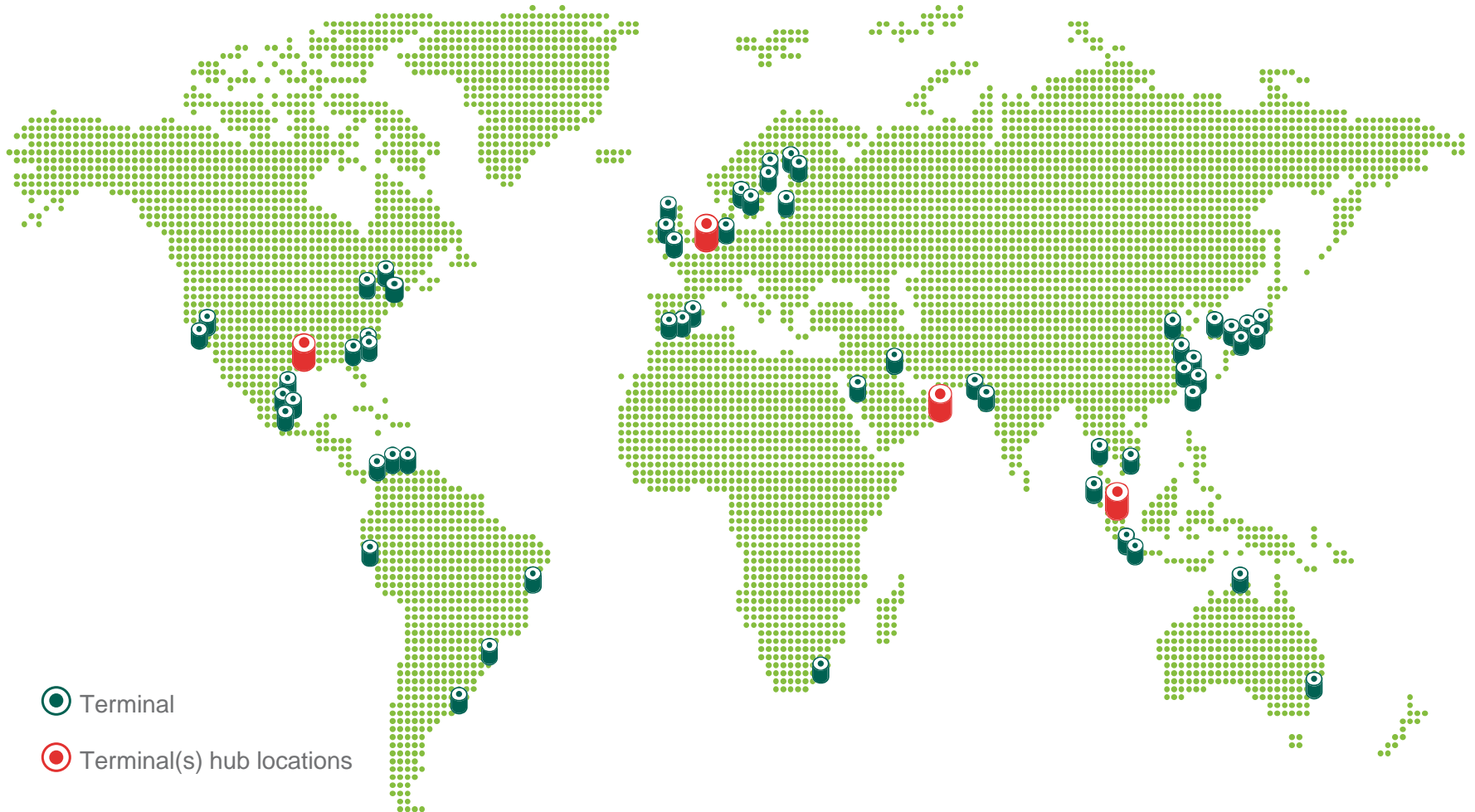


# Vopak and storage since 1616

## Almost four centuries of history



# The world of Vopak



● Terminal

● Terminal(s) hub locations

# Vopak key figures

**Total Revenue** in € million

**1,295.2**

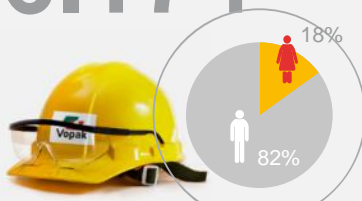
↑ Compare to 2012

**-1%**

**Number of employees**

31 December 2013

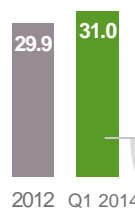
**6.174**



**Total storage capacity**

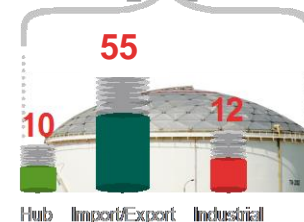
In million cbm

31 Mar 2014



**Number of terminals**

**77**



**EBIT 2013** in € million

**536.3**

↑ Compare to 2012

**-5%**

**Total Injury Rate (TIR)**

Per million hours worked own personnel

**1.9**



**Number of countries**

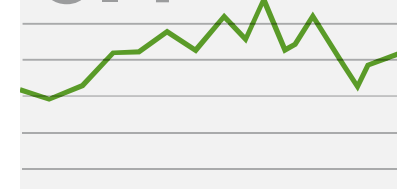
**29**



**Market capitalization**

In € billion at year end 2013

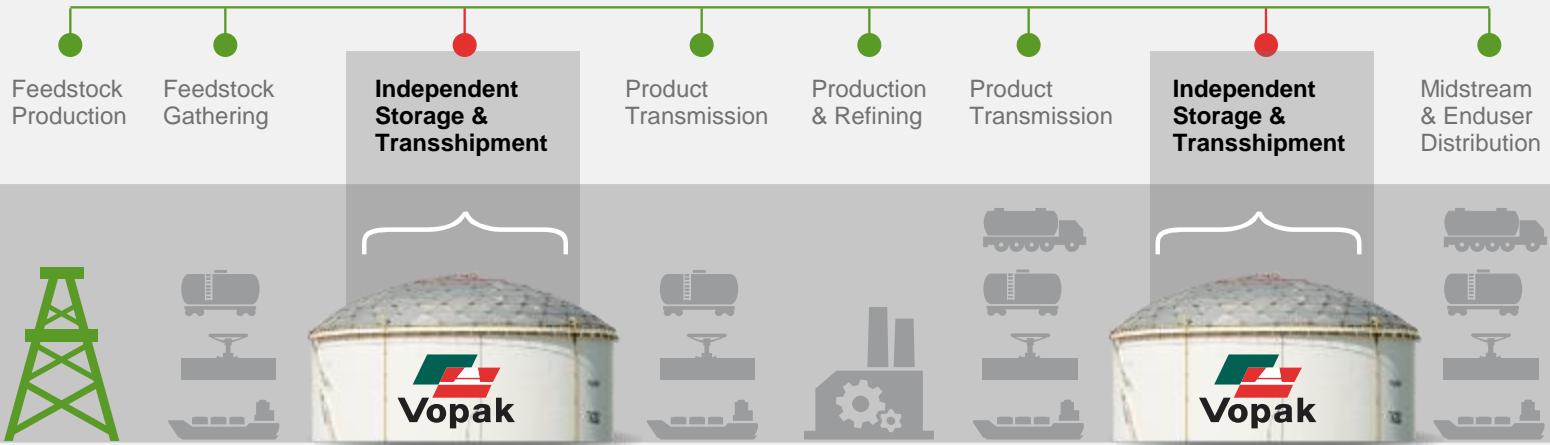
**5.4**



Note: 'Storage capacity' is defined as the total available storage capacity (jointly) operated by the Group at the end of the reporting period, being storage capacity for subsidiaries, joint ventures, associates (with the exception of Maasvlakte Olie Terminal in the Netherlands, which is based on the attributable capacity, being 1,085,786 cbm), and other (equity) interests, and including currently out of service capacity due to maintenance and inspection programs. \*\* Subsidiaries only; \*\*\* Excluding exceptional items, including net result from joint ventures and associates

# Vopak's role in the supply chain

## Energy and Chemical supply chain



# Requirement for independent storage

## Rationale for our clients

### Non-core activity



Our clients focus their capital on their core activities

### Economies of scale



Economies of scale make storage capacity at Vopak attractive

### Flexibility



Independent storage capacity gives flexibility



# Vopak business model

## Products

- Crude oil
- Oil products
- Liquid and gaseous chemicals
- Vegetable oils
- Biofuels
- LNG
- LPG

## Clients

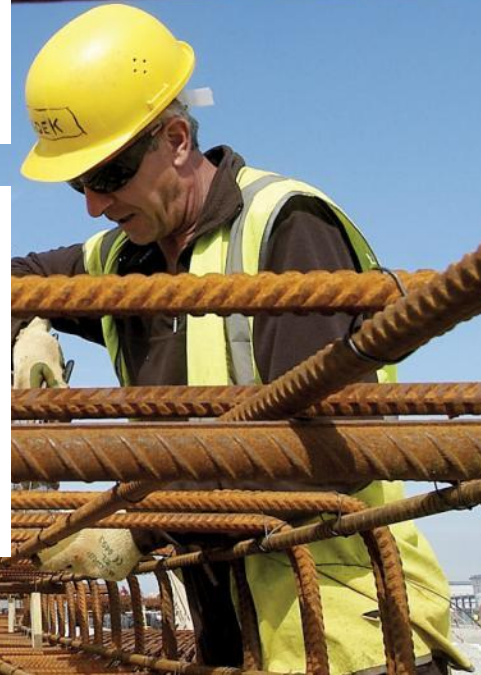
- International oil/chemical companies
- National oil/chemical companies
- Governments
- Downstream consumers
- Utility providers
- Trading companies
- Biofuel/vegoil companies

## Services

- Storage
- Blending
- Make / break bulk
- Heating / cooling / adding nitrogen
- (Un)loading ships / railcars / trucks
- Weighing / drumming

## Transport connection

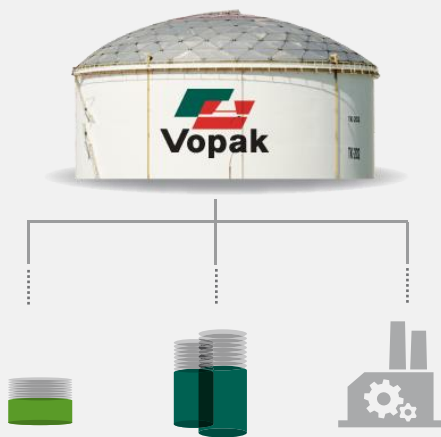
- Vessels
- Barges
- Pipelines
- Tank trucks
- Rail wagons
- Drums



# Strategic logistic functions of tank terminals

## Three types of terminals

### Hub

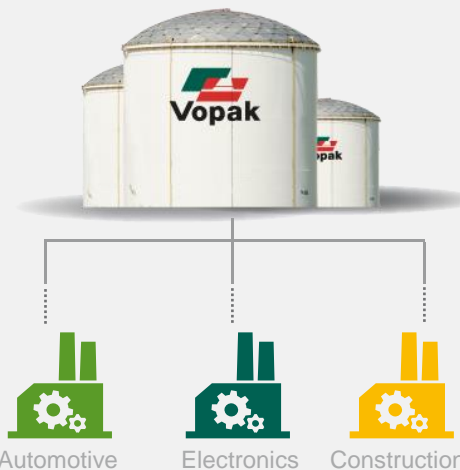


#### Hub Terminal

Vital link for incoming and outgoing flows of global oil and chemicals

Example: Vopak Terminal Europoort (NL)

### Import/Export

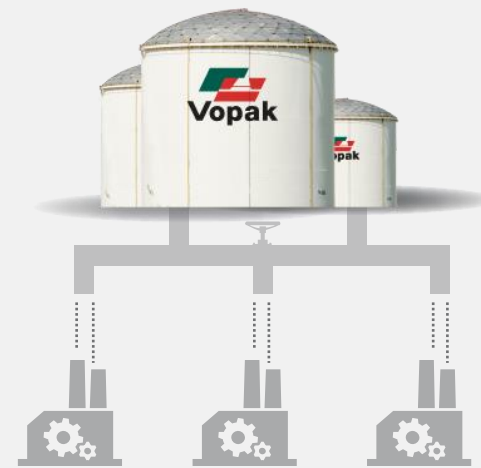


#### Import/Export Terminal

Storage of products that are imported or exported for end-uses in a specific region

Example: Vopak Terminal Durban (South Africa)

### Industrial

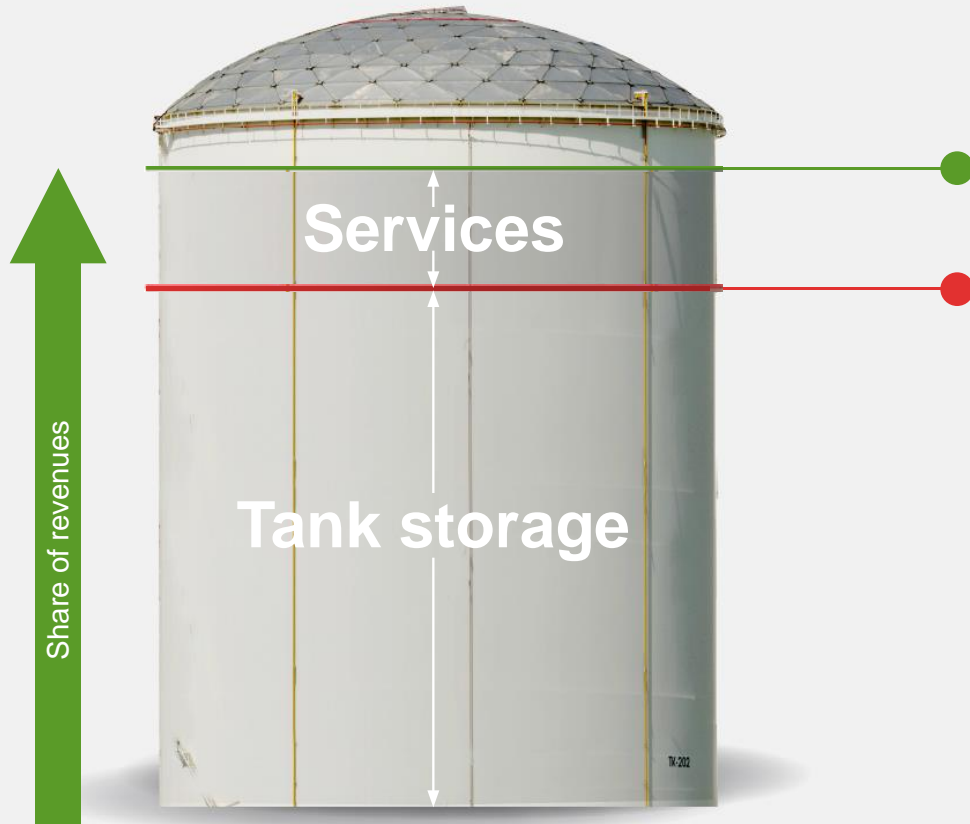


#### Industrial Terminal

Complete integration with the production process of our customers

Example: Vopak Terminal Sakra (Singapore)

# Vopak's business model



- Blending nitrogen
  - Adding / cooling
  - Heating / unloading of ships / railcars / trucks
  - Loading
  - Excess throughput fees
  - Monthly invoicing in arrears
- 
- Fixed rental fees for capacity
  - Fixed number of throughputs per year
  - Vopak does not own the product
  - Monthly invoicing in advance

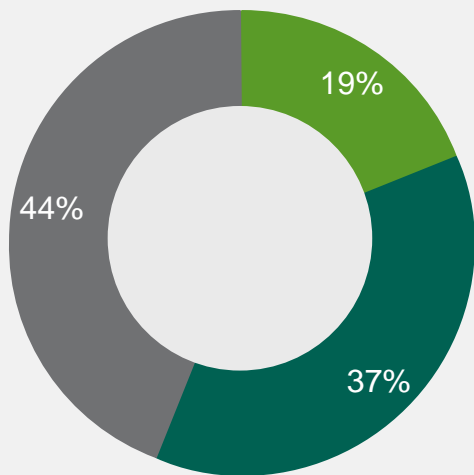
Note: general overview of business model. Can vary per terminal.

# Original contract duration

## Robust contract portfolio with 80% contracts exceeding 1 year period

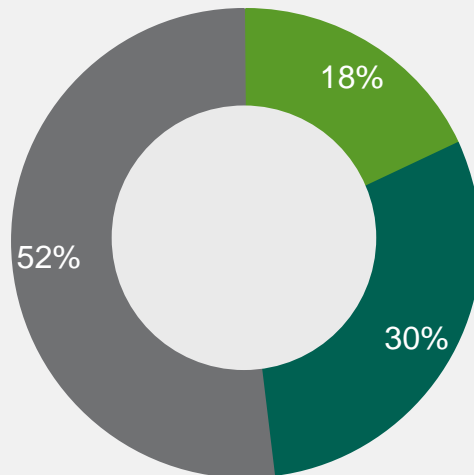
### Contract position 2011

In percent of revenues



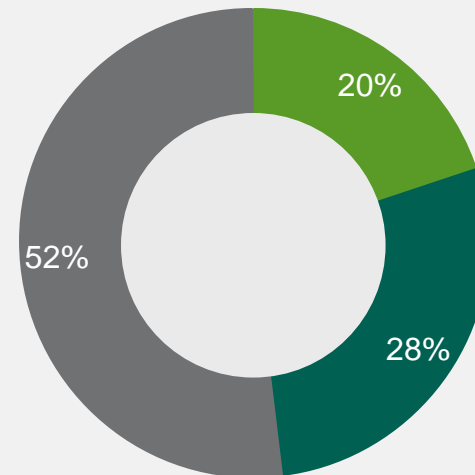
### Contract position 2012

In percent of revenues



### Contract position 2013

In percent of revenues



■ ≤ 1 year  
 ■ 1-3 year  
 ■ > 3 year

Note: Based on original contract duration; Subsidiaries only; Yearly, about 30% - 35% of contract portfolio is up for renewal.



# Business environment.



# Vopak competitive environment

## Non-captive marine tank storage for liquid oil and chemical products

### Primary competition



Independent competition renting only to third parties

### Secondary competition



Partly using their capacity for storing own products

### Captive storage\*



Producers & traders only using their capacity for storing their own products

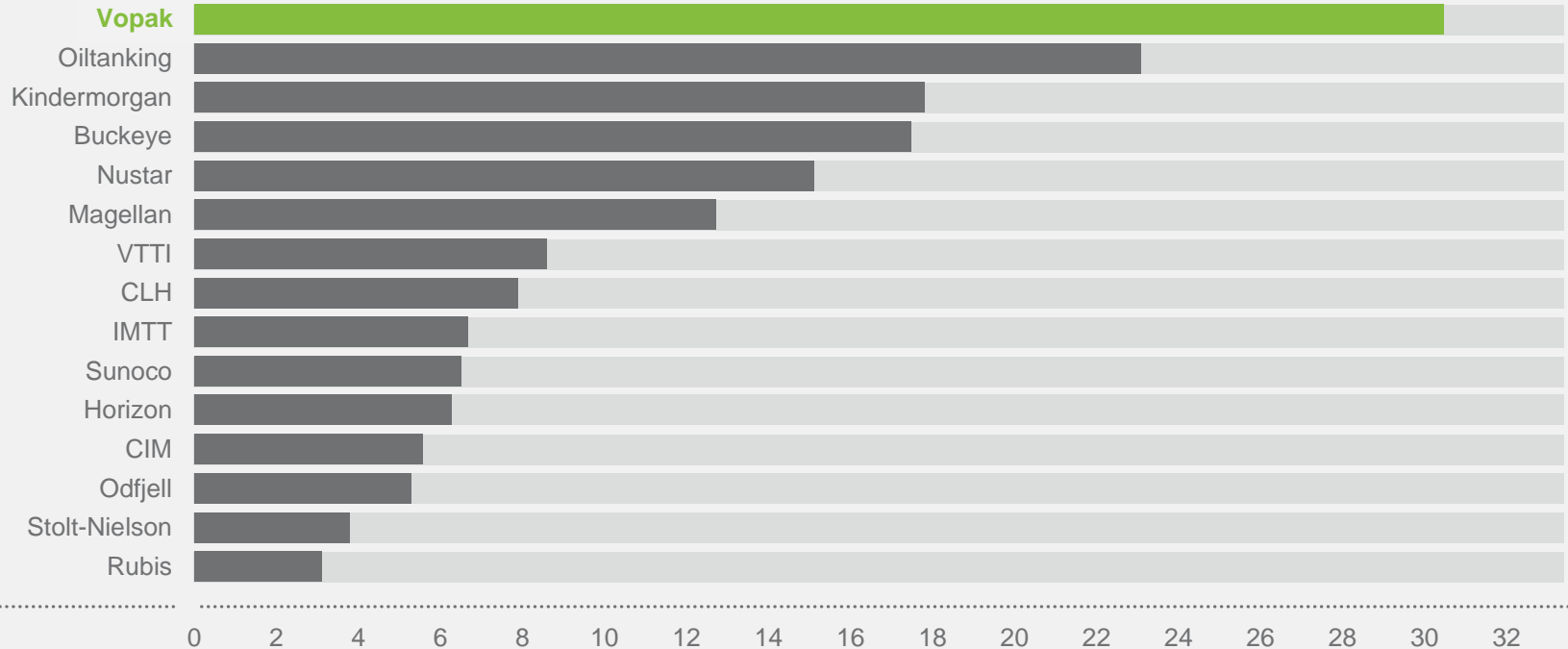
\* Not considered as competition.

# Vopak: Global market leader

In both oil and chemicals storage

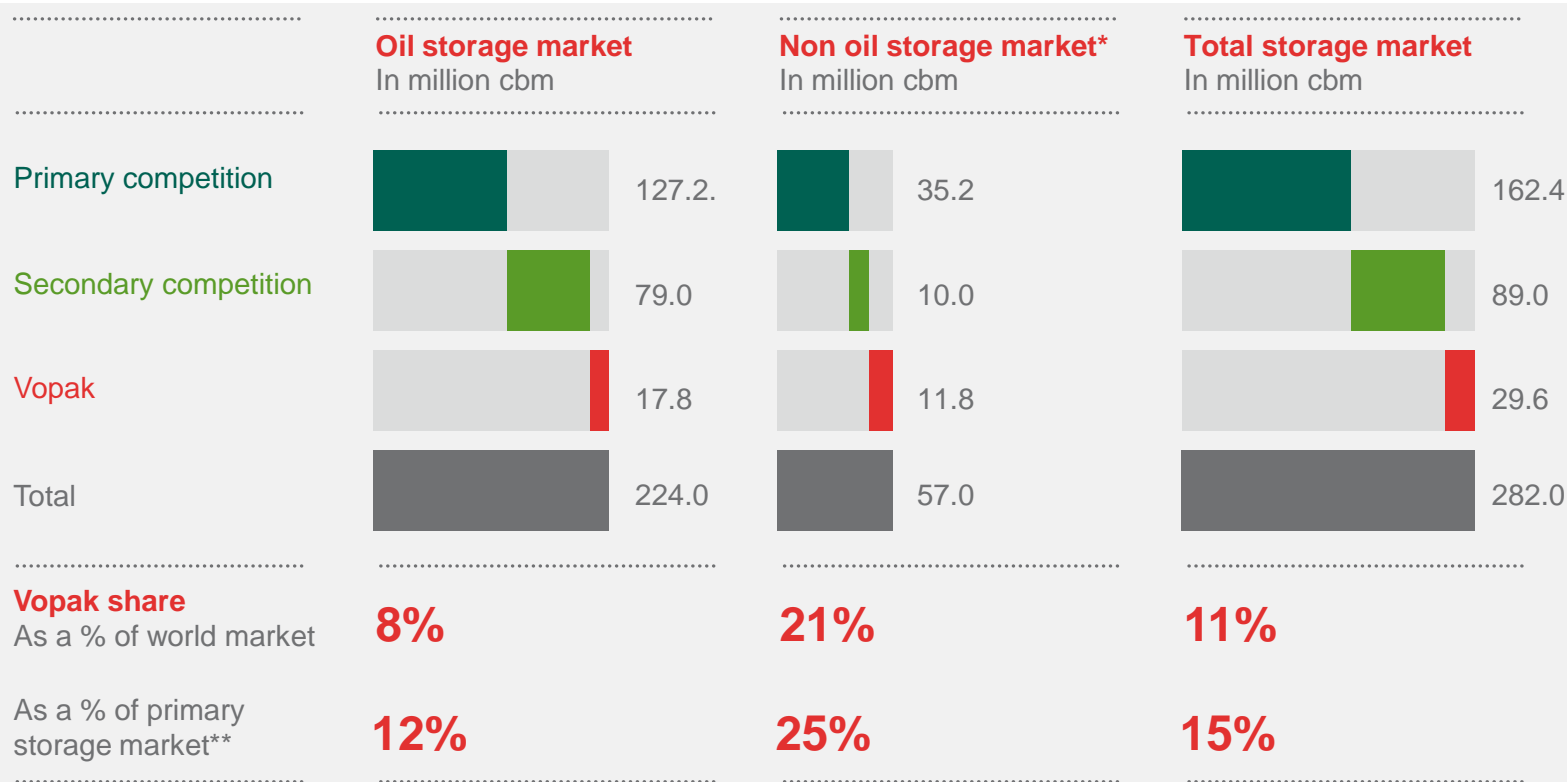
## Storage Capacity as per 31 December 2013

In million cbm



Note: Including inland capacity Source: Vopak; company websites.

# Market share according to definition



\* Non-oil includes chemicals, vegoils, biofuels and gasses; \*\* Defined as the primary competition plus Vopak's Storage Capacity. Note: In million cbm per 31 December 2013; excluding storage market for LNG. Source: Vopak own research.



# Mega trends that drive storage demand

## Growth scenarios projected for 2035 by different institutions

### Population



15-35%

### GDP



70-170%

### Energy demand



15-55%

Source: UN (2013); World bank (2013); IMF (2013); IEA (2012); Shell (2013) and various other sources.

# Key global features as driver for change

## On which Vopak should anticipate in the next decades



A further Eastern shift in the international system?

Further globalization or away from 'the world is flat'?

Different economic growth paths

Different energy demand growth and trade paths

The role of renewables in the energy mix?

# Product developments in 2013

## Oil products



The activities at hubs are robust with growth in deficit markets due to refinery closures (OECD) and economic growth (non-OECD)

Growth in trade continues to shift from crude towards refined products

## LNG



LNG trade develops with more short-term contracts and more players

The price differentials across regions remained substantial in 2013

## Chemical products



Significant changes in global chemical industry due to feedstock advantages

Repositioning of European chemical industry

## Biofuels & vegoils



Biofuels demand grew further

Vegoils demand grew steadily through growth in population

Flows into Europe in 2013 have been impacted by increased import duties



# Questions arising on the business

Vopak has analyzed and quantified the boundaries

US oil and gas export scenarios



LNG as transport fuel



Shale gas in China



European refining & petrochemical



Renewables scenarios



Energy role of Africa





# Strategy and growth projects.

# Vopak's strategy

## Disciplined execution existing business and new projects

### Growth Leadership



Our ability to identify and secure the right location for our terminals

### Operational Excellence



Our ability to construct, own, operate and maintain our terminals to deliver our services at competitive costs in local markets

### Customer Leadership



Our ability to create long-term sustainable relations with customers and healthy occupancy rates of terminals against attractive rates

### Our Sustainability Foundation

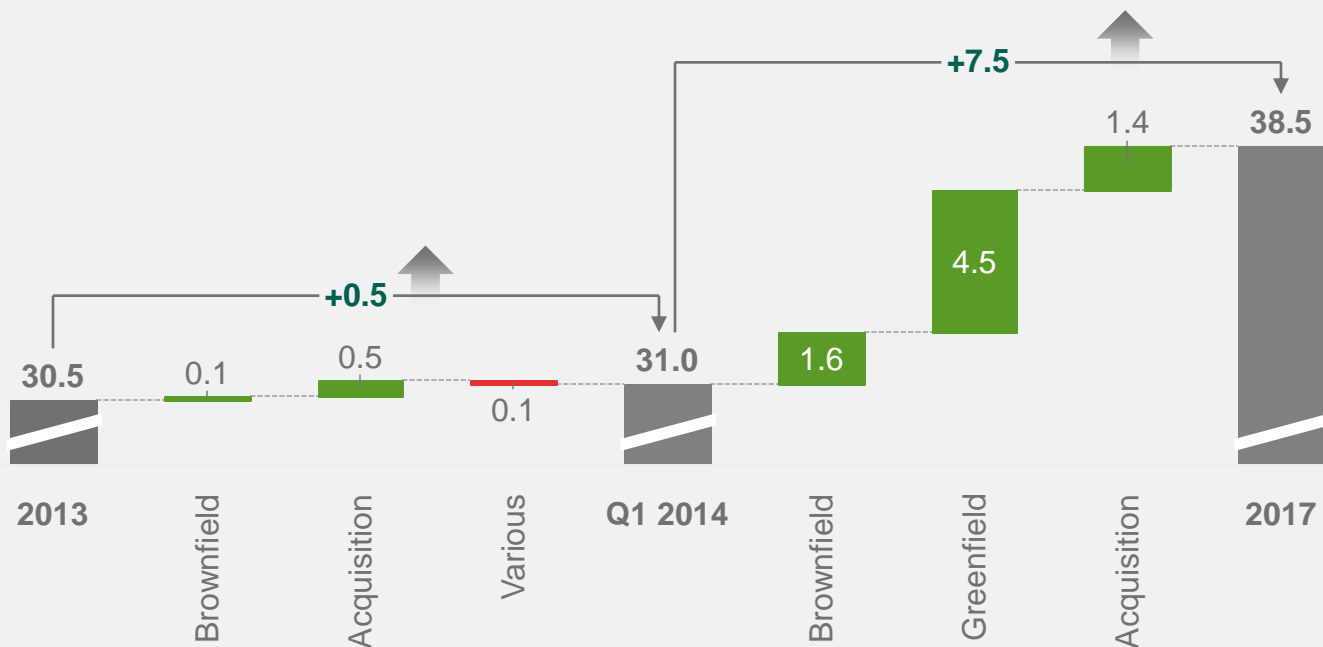
Safety and Health | Environmental Care | Responsible Partner | Excellent People

# Storage capacity developments

Split by brownfield, greenfield, acquisition, and divestment

## Storage capacity developments

In million cbm; commissioned and under development

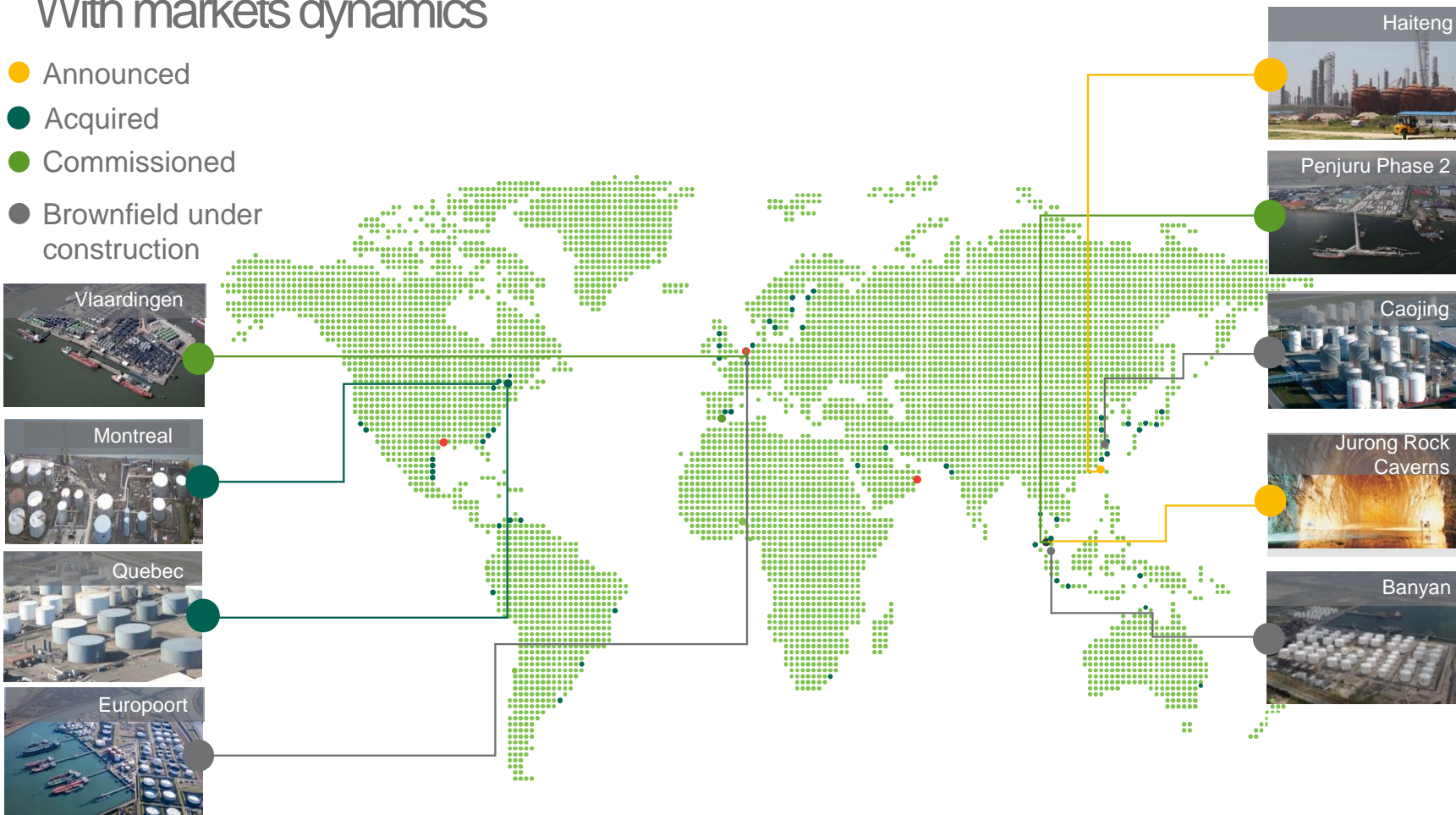


Note: Including only projects under development estimated to be commissioned for the period Q2 2014 -2017.

# Further alignment of Vopak's terminal network Q1

## With markets dynamics

- Announced
- Acquired
- Commissioned
- Brownfield under construction



Note: This is only a selection of projects.



# Storage capacity under construction

Country	Terminal	Vopak's ownership	Products	Capacity (cbm)	2012	2013	2014	2015	2016	2017
<b>Existing terminals</b>										
China	Zhangjiagang	100%	Chemicals	46,800						
Australia	Sydney	100%	Bitumen	21,000						
Netherlands	Vlaardingen	100%	Vegetable oils/ biodiesel	40,000						
China	Caojing	50%	Chemicals	52,400						
Saudi Arabia	SabTank	n.a. <sup>1</sup>	Chemicals	150,000						
Netherlands	Europoort	100%	Oil products	400,000						
Brazil	Aratu	100%	Chemicals	15,300						
Netherlands	Vlissingen	100%	LPG	36,800						
Canada	Canterm	100%	Oil products	72,000						
South Africa	Durban	70%	Oil products	64,000						
Belgium	Antwerp (Eurotank)	100%	Chemicals	40,000						
Germany	Hamburg	100%	Oil products	65,000						
Brazil	Alemoa	100%	Chemicals	37,000						
Singapore	Banyan	69.5%	LPG	80,000						
UAE	Fujairah	33.3%	Oil products	478,000						
Various	Small expansions at various terminals		Various	51,500						

Under construction in the period up to and including 2017: 7.5 million cbm

— start construction  
 —● expected to be commissioned



<sup>1</sup> Only acting as operator; Vopak has a 10% interest in a joint service company.

<sup>2</sup> Only acting as operator; Vopak Terminals Singapore (in which Vopak holds 69.5%) has a 45% interest in a joint service company.

# Storage capacity under construction

Country	Terminal	Vopak's ownership	Products	Capacity (cbm)	2012	2013	2014	2015	2016	2017
<b>New terminals</b>										
Singapore	Banyan Cavern Storage Services	n.a. <sup>2</sup>	Oil products	480,000						
Malaysia	Pengerang	44%	Oil products	1,284,000						
China	Dongguan	50%	Chemicals	153,000						
China	Hainan	49%	Oil products	1,350,000						
Saudi Arabia	Jubail	25%	Chemicals	220,000						
Singapore	Banyan Cavern Storage Services	n.a. <sup>2</sup>	Oil products	990,000						
<b>Acquisition</b>										
UK	Thames Oilport (Assets former Coryton refinery)	33.33%	Oil products	500,000						
China	Haiteng	30%	Chemicals	890,000						

Under construction in the period up to and including 2017: 7.5 million cbm

 start construction  
 expected to be commissioned

<sup>1</sup> Only acting as operator; Vopak has a 10% interest in a joint service company.

<sup>2</sup> Only acting as operator; Vopak Terminals Singapore (in which Vopak holds 69.5%) has a 45% interest in a joint service company.

# Frontline execution and competitive position

Operational excellence is core to Vopak's customer service offering

## Safety



Ambition is to be as good as our leading customers

## Cost efficiency



Continuous focus on cost management contributes to healthy EBITDA margin

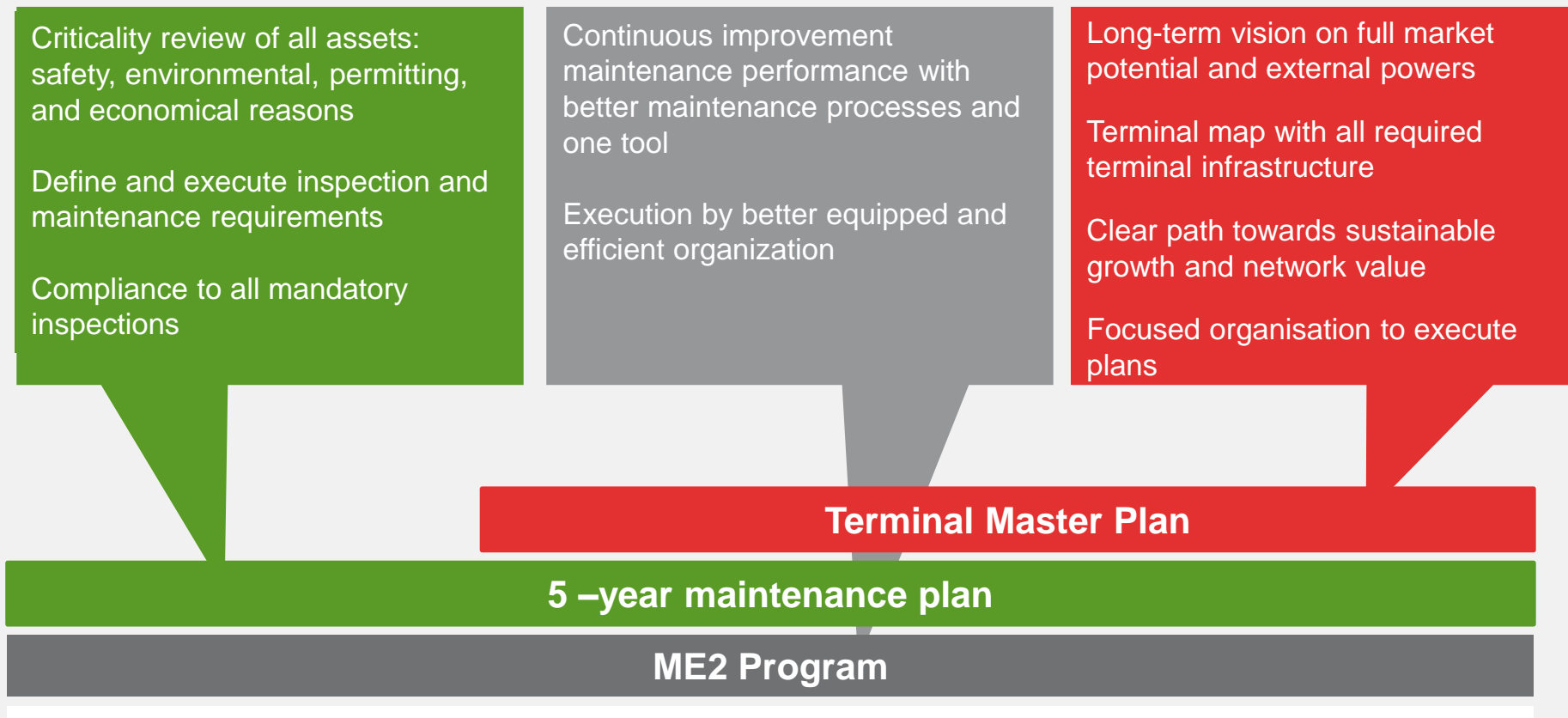
## Service improvement



Logistics efficiency and service improvements for our customers

# Maintaining and upgrading existing operations

## Different plans and programs



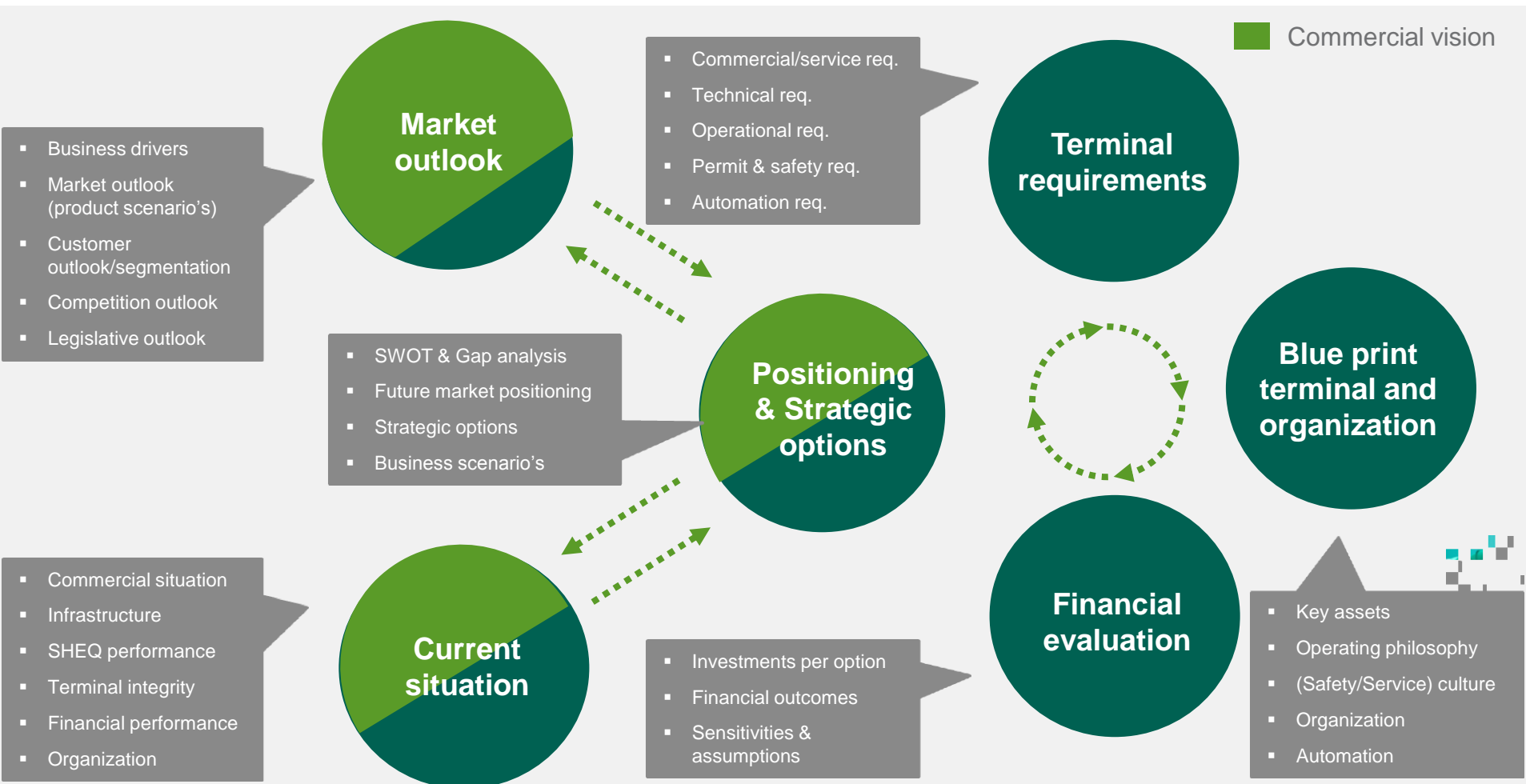
Past

Present

Future

# Roadmap Terminal Master Plan

## To align with future client needs



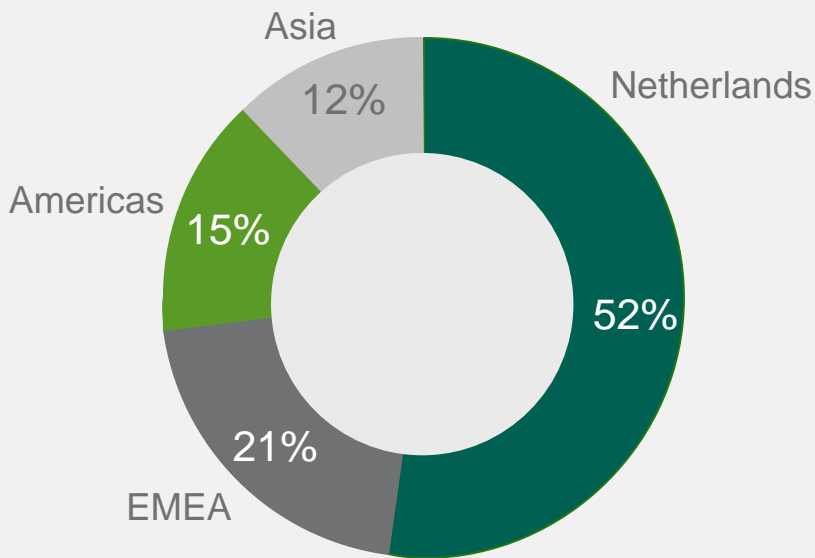


# Terminal Master Plan update

## Further improving Vopak's top 16 largest upgrading terminals

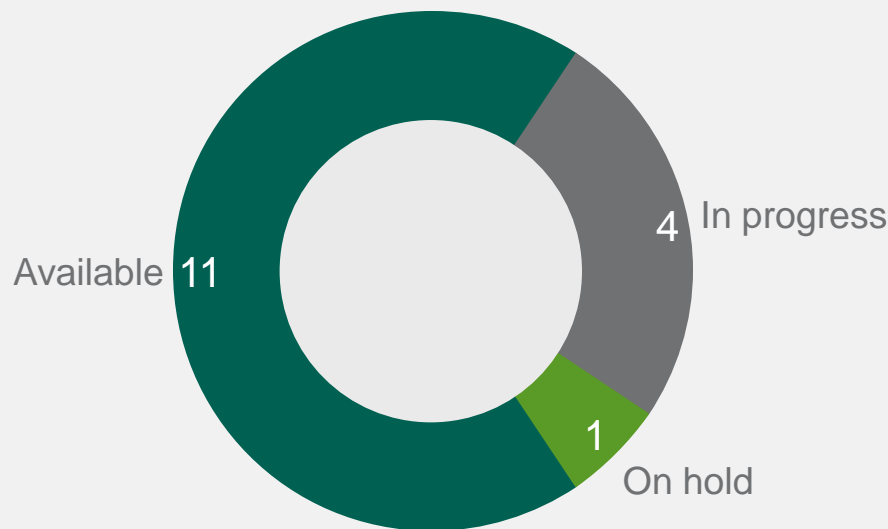
### TMP per division

100% = 10.4 million cbm



### TMP update (16 terminals)

In#

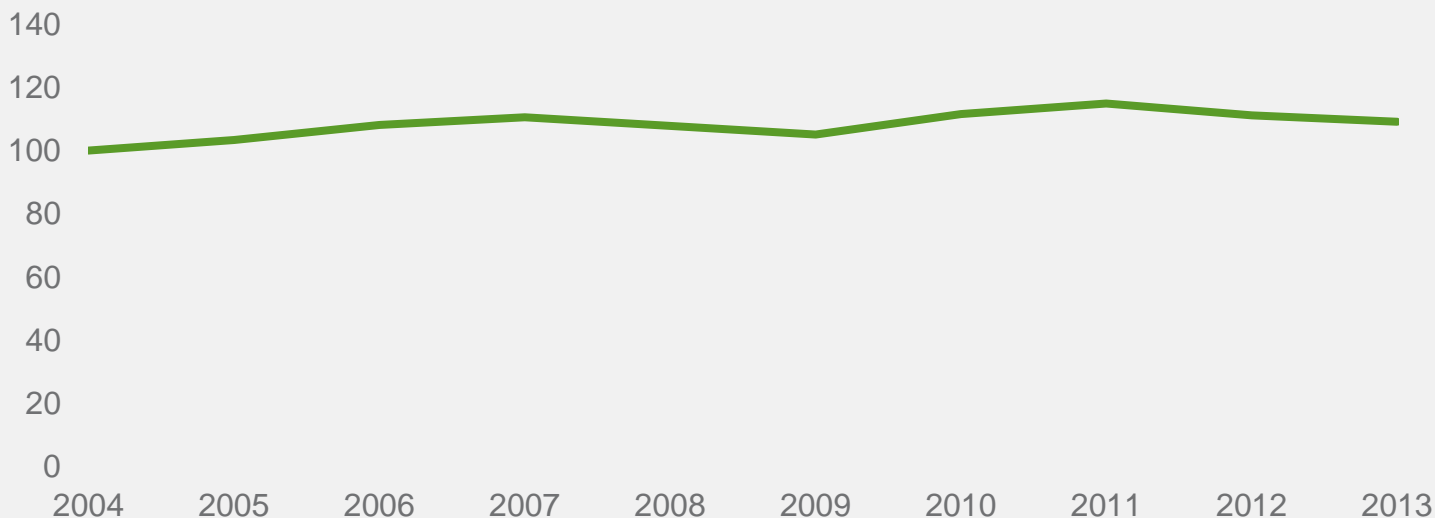


# Cost efficiency

## We managed our cost base without compromising safety and service

### Group operational expenses per cbm per year

Index 2004 = 100



Continuous focus on cost management contributes to healthy EBIT margins

Note: Subsidiaries only; operational expenses excluding depreciation and exceptional items; based on storage capacity excluding out of service capacity .

# Service improvements

## We invested in infrastructure that add value to our customers

### Upgrading jetty infrastructure

We improved jetty capacity at our terminals in Hamburg (Germany), Antwerp (Belgium), Caojing (China) and Banyan (Singapore).

### Debottlenecking & pipeline connections

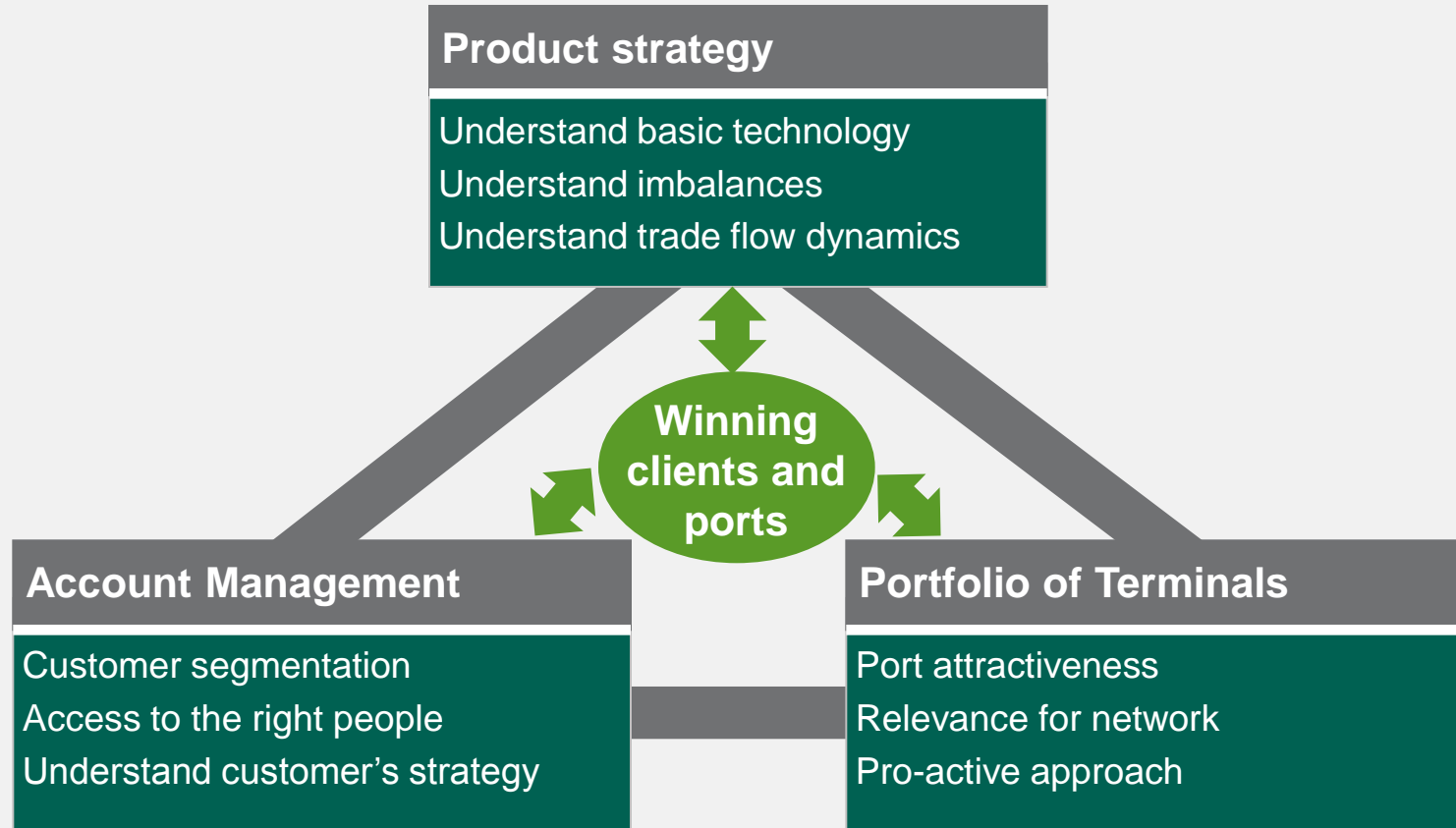
We enhanced our service delivery at Westpoort terminal (the Netherlands), invested in fuel oil pipelines at Sebarok terminal (Singapore) and connected the VHFL terminal with the port's general infrastructure in Fujairah (UAE).

### Automation improvements

We developed automation blue prints for upgrading systems at several terminals in order to operate more efficient.

Note: The examples are for illustration purposes and do not cover all service improvements performed.

# Serving markets from a product perspective



# Vopak's commercial organization

## Global



### Global sales & marketing

Global Network Account Directors  
Global Product Directors  
Business analysis

## Regional



### Division

Business developers  
Commercial directors  
Business analysis

## Local



### Operating company

Commercial manager  
Sales managers  
Customer service



# Global, regional and local clients

Each client segment represents about 1/3 of Vopak's revenue

## Global clients



Attractive at multiple Vopak locations around the world  
Current turnover and future potential define Vopak's global network account approach

## Regional clients



Active in more than one Vopak location on regional level  
Can be largest clients at a division  
Regional marketing

## Local clients



Active in one Vopak location  
Can be largest clients at a specific Vopak location  
Local sales approach

# Sustainability

## The core of every decision

### Excellent people

### Safety and Health

### Environmental care

### Responsible partner



Have the right people and create an agile and solution driven culture

Provide a healthy and safe workplace for our employees and contractors

Be energy and water efficient and reduce emissions and waste

Be a responsible partner for our stakeholders

# Safety

## We improved our process and own employee safety results

### Total Injury Rate

Total injuries per million hours worked by own employees



### The lost time injury rate (LTIR)

Total injuries leading to lost time per million hours worked by own employees and contractors



### Process Incidents

# incidents

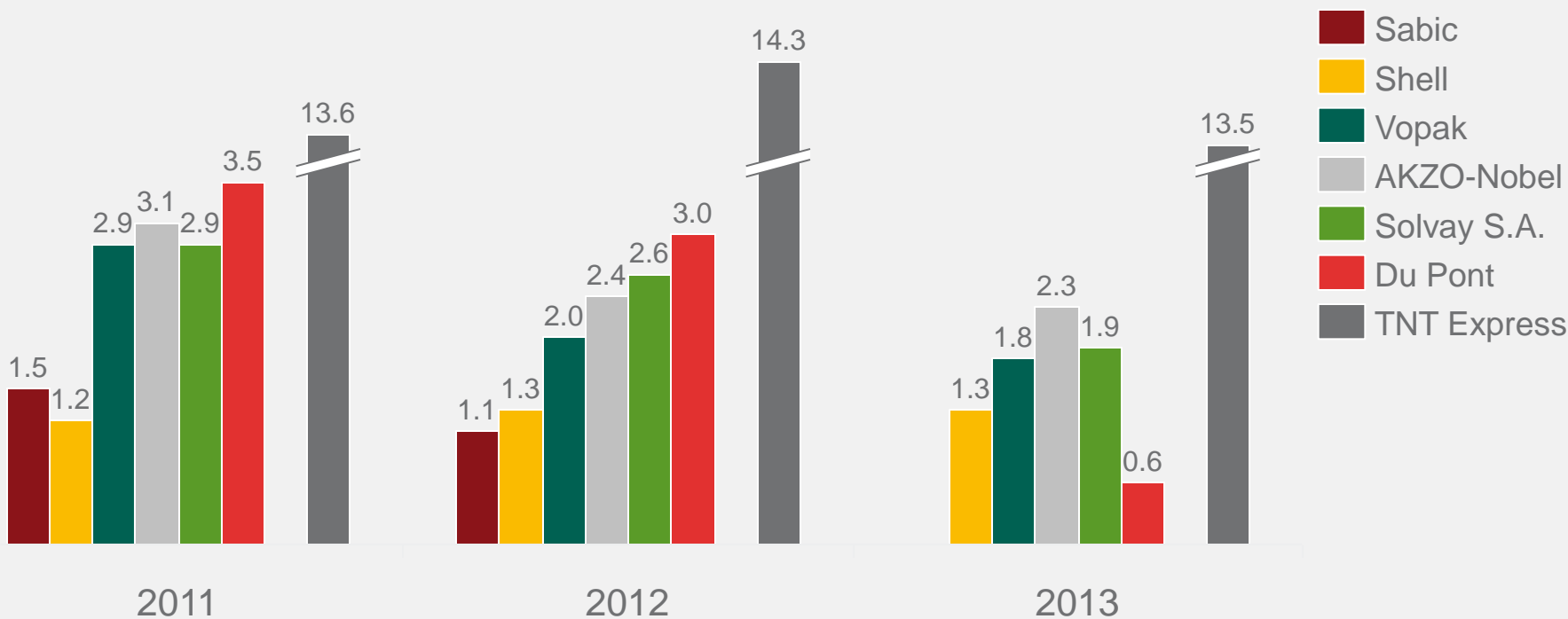


# Safety benchmark

## To be as good as our leading customer

### Total Injury Rate

Total injuries per million hours worked by employees per company

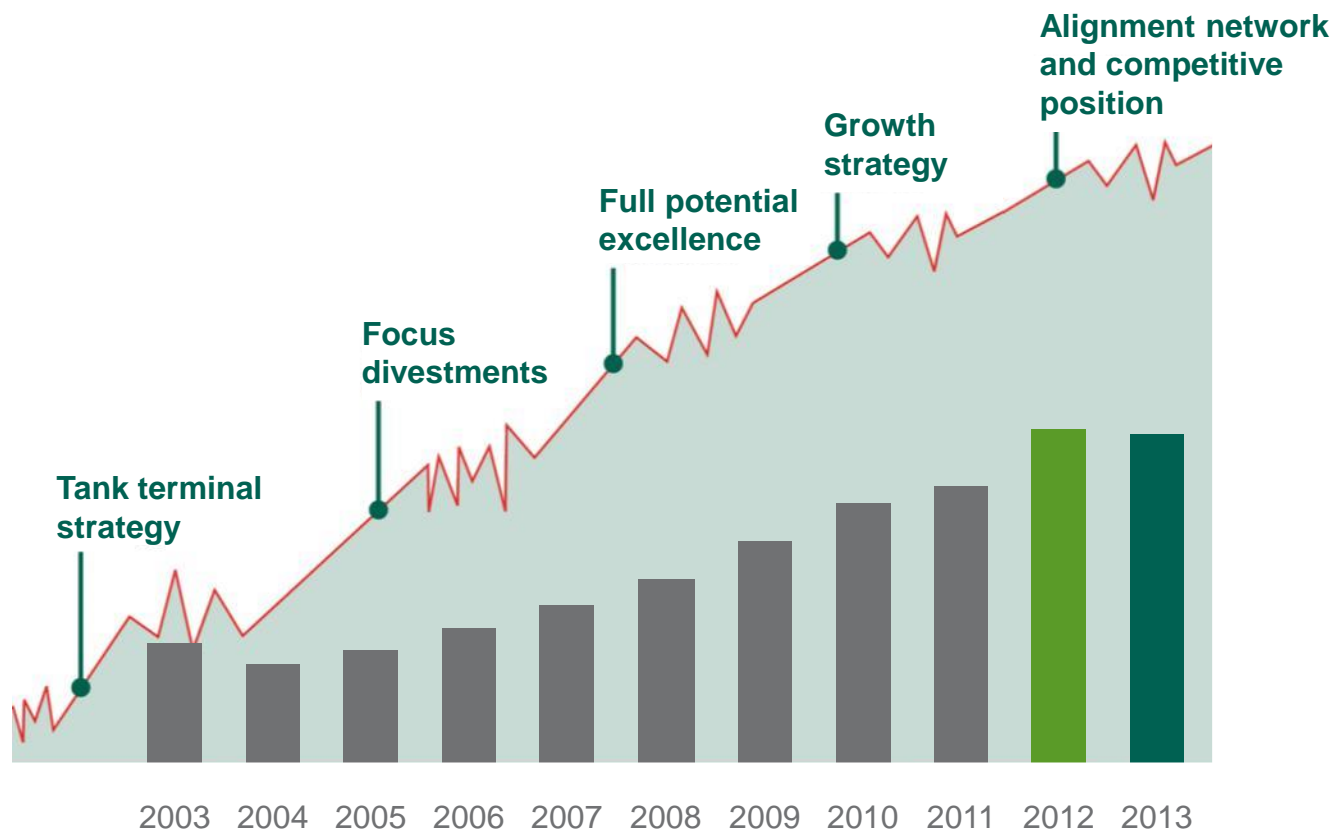




# Business performance 2013

# Strategic value creation

## Value creation through capital disciplined growth and strong cash flow focus



Note: graph for illustration purposes only.

# Value drivers of the financial performance

## Occupancy rates and capacity expansions determine (near) future

**Near past**

2010 – 2012

**Present**

2013

**Near future**

2014 - 2016

**Post 2016**

>2016

**Occupancy improvements**

Full potential in the range of 90-95%

88%

Upward potential?

**Operational efficiency gains**



**Capacity expansion**



Note: Tickmarks for illustration purposes only.

# Results in 2013

## Storage capacity\*



Storage capacity grew to 30.5 million cbm (2012: 29.9 million)

## Occupancy rate\*\*



The occupancy rate was 88% (2012: 91%)

## EBITDA\*\*\*



EBITDA amounts to EUR 753 million (2012: EUR 768 million)

Performance in line with the revised outlook of around EUR 750 million EBITDA

\* "Storage capacity" is defined as the total available storage capacity (jointly) operated by the Group at the end of the reporting period, being storage capacity for subsidiaries, joint ventures, associates (with the exception of Maasvlakte Olie Terminal in the Netherlands which is based on the attributable capacity, being 1,085,786 cbm), and other (equity) interests, and including currently out of service capacity due to maintenance and inspection programs"; \*\* Subsidiaries only; \*\*\* EBITDA (Earnings Before Interest Depreciation and Amortization) excludes exceptionals and includes net result of joint ventures and associates.



# Topics influencing results 2013

## Capacity expansions



## Regulations



## Currency effects and pensions

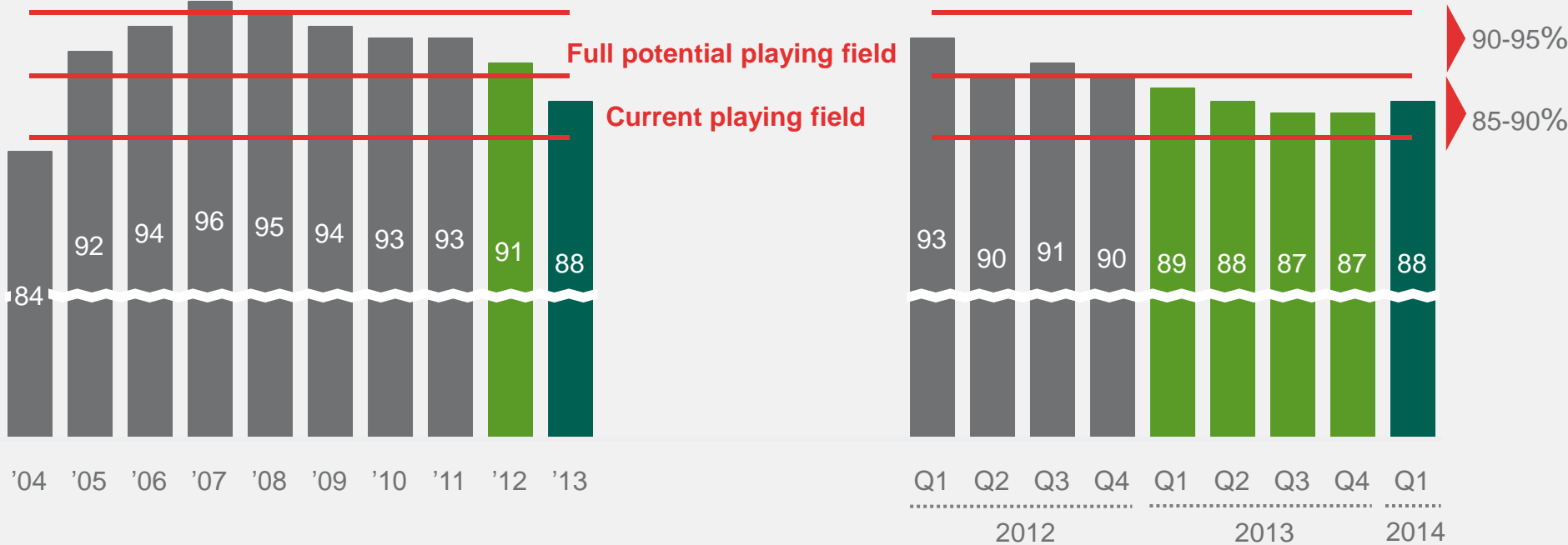


# Occupancy rate developments

## Higher rate compared to Q4 2013 but lower than Q1 2013

### Occupancy rate

In percent



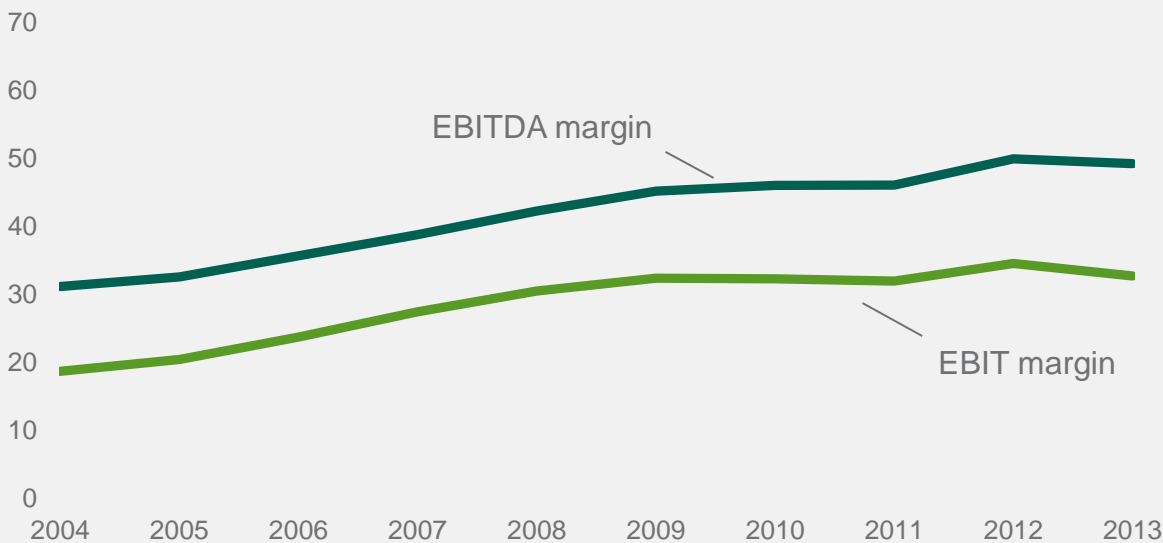
Note: Subsidiaries only.

# EBIT(DA) margin development

## Capital disciplined growth strategy requires strong focus on margins

### EBIT(DA) margin

In percent



Alignment network



Competitive position

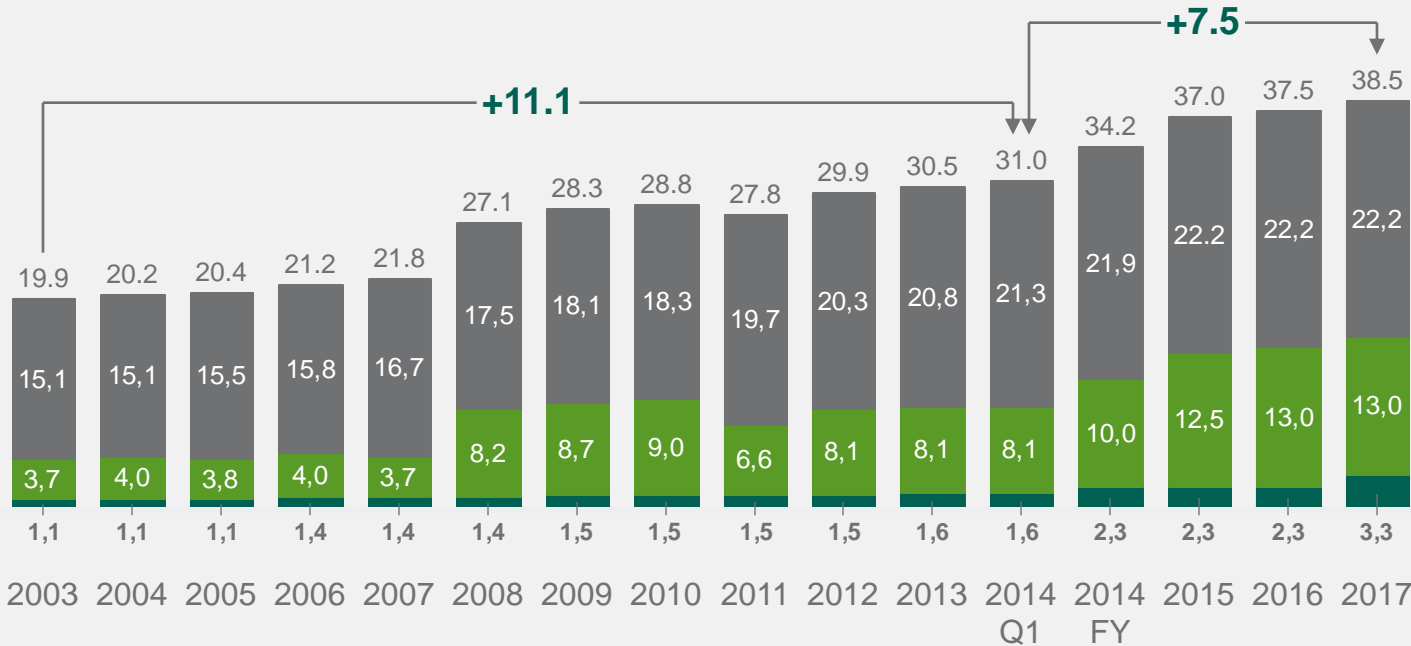
Note: Excluding exceptional items; excluding net result from joint ventures and associates.

# Vopak's growth strategy

## New strategic alliances and expansions at existing locations

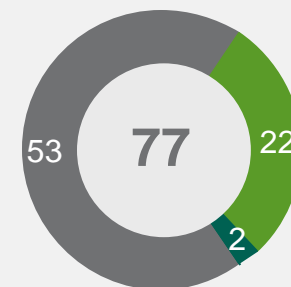
### Storage capacity

In million cbm



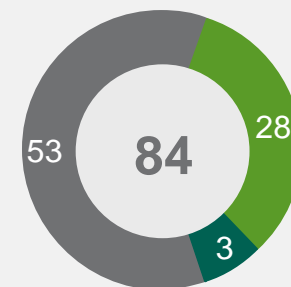
### Terminals as per Q1 2014

In #



### Terminals as per 2017

In #

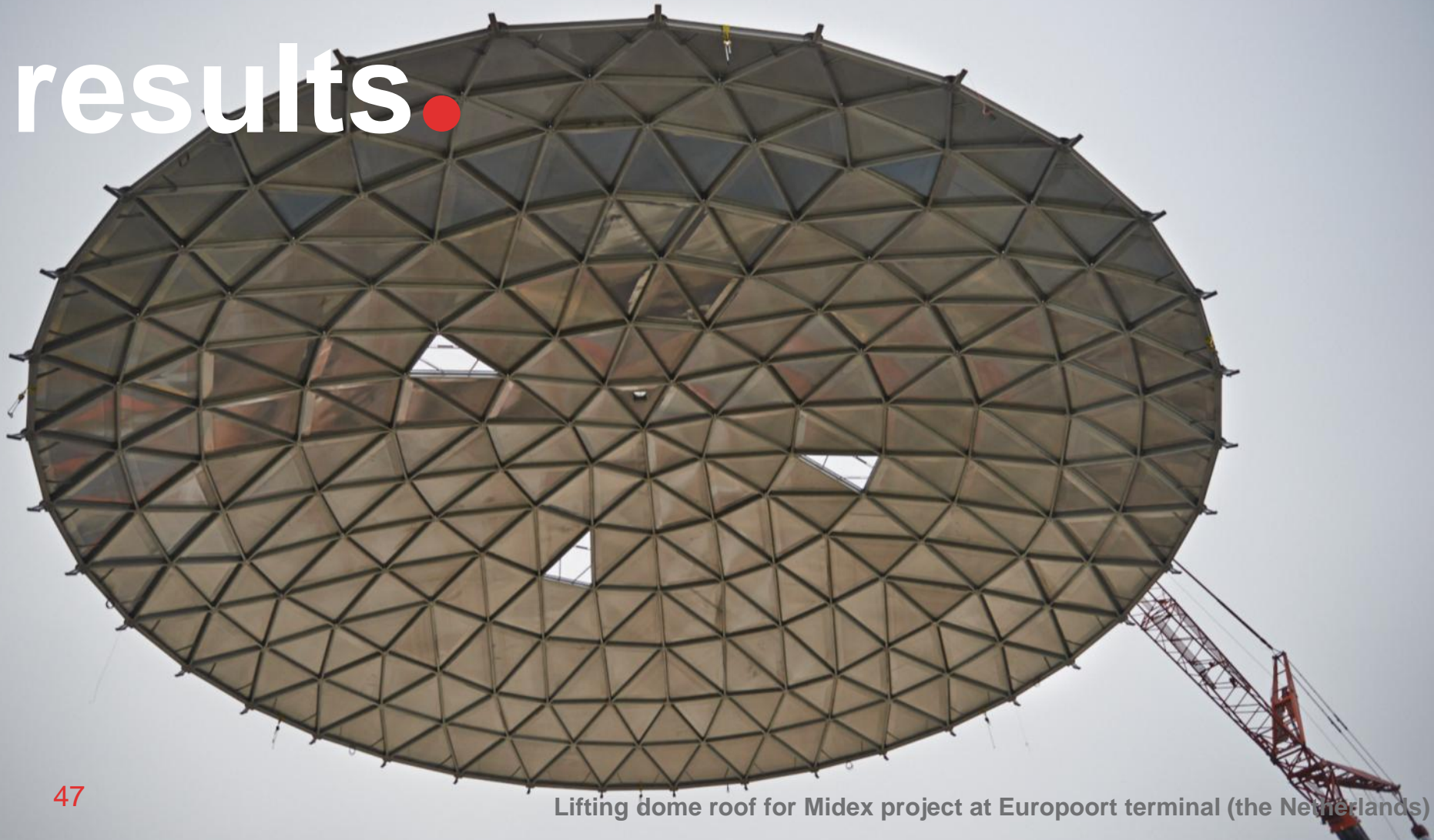


Subsidiaries
  Joint ventures and associates
  Only acting as operator

Note: Including only announced projects under development estimated to be commissioned for the period 2014-2017. The number of terminals for 2017 is indicative and based on these announced projects under current circumstances.

# Q1 2014

# results.



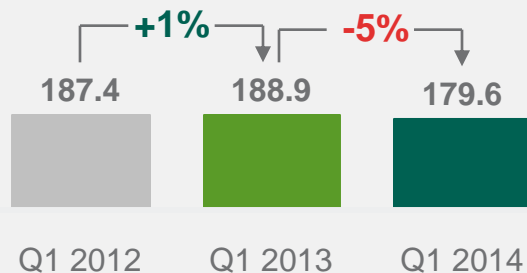


# Q1 2014 summary

EBIT(DA) affected by adverse currency effects and continuous challenging market circumstances, mainly in the EMEA region

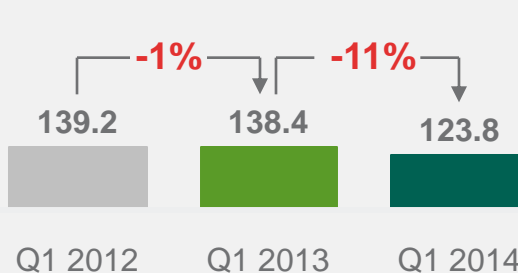
## EBITDA\*

In EUR million



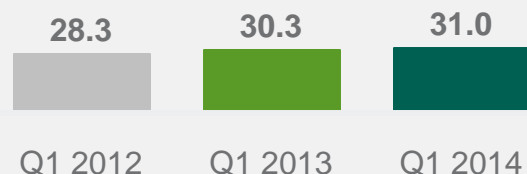
## EBIT\*

In EUR million



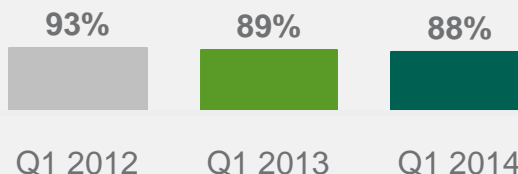
## Storage capacity

In million cbm



## Occupancy rate\*\*

In percent

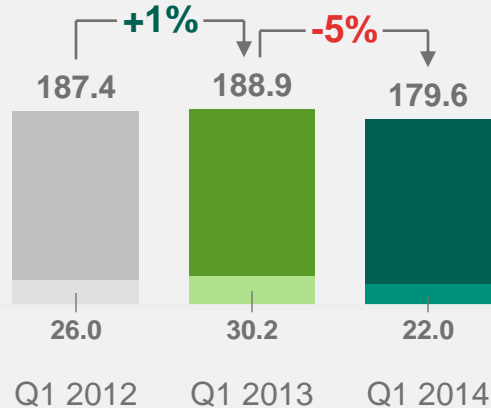


\* Excluding exceptional items; including net result from joint ventures and associates; Due to the retrospective application of the Revised IAS 19, EBIT(DA) 2012 figures have been restated; \*\* Subsidiaries only.

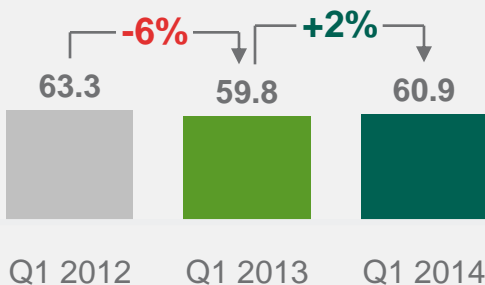
# Q1 2014 EBITDA

Adverse currency effects in Asia and Americas combined with challenging market circumstances, mainly in the EMEA region

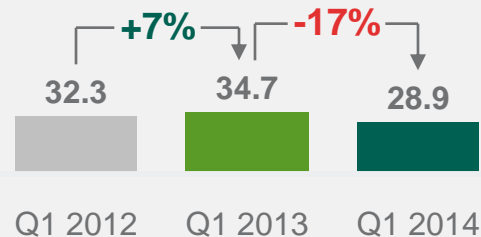
## EBITDA\*



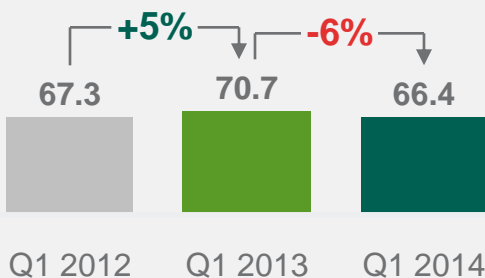
## Netherlands



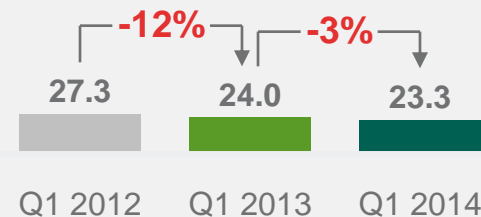
## EMEA



## Asia



## Americas

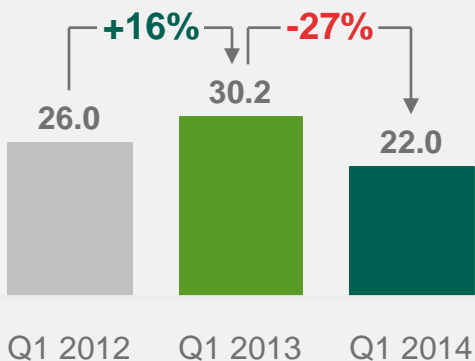


Note: EBITDA in EUR million excluding exceptional items and including joint ventures and associates; Due to the retrospective application of the Revised IAS 19, EBITDA 2012 figures have been restated.

# Net result of joint ventures

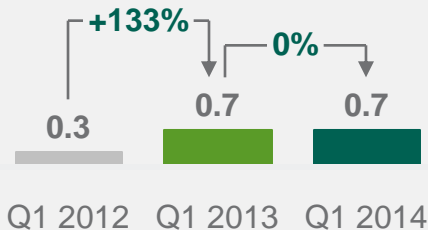
Difficult business environment in Estonia

## Net result of joint ventures



Note: Amounts in EUR million; including associates; excluding exceptional items.

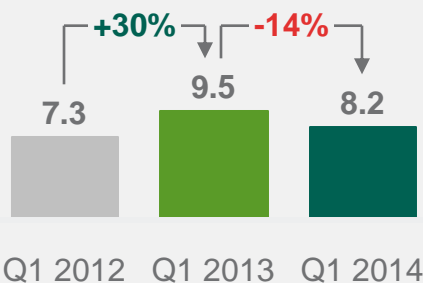
## Netherlands



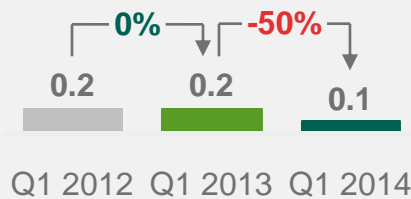
## EMEA



## Asia



## Americas



## Joint venture divestments

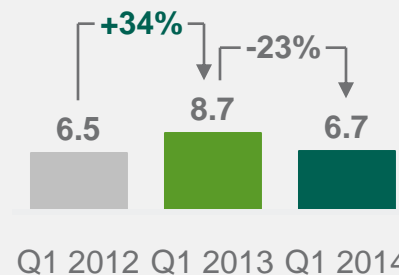
Mejillones Terminal, Chile  
19 December 2013

Terminal San Antonio, Chile  
19 December 2013

Terminal Guayaguil, Ecuador  
19 December 2013

Xiamen, China  
11 July 2013

## Global LNG

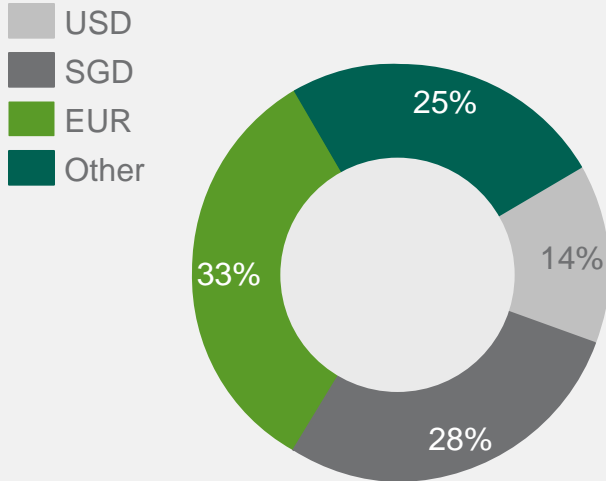


# FX translation effects

## Adverse translation effects of EUR 7.6 million in Q1 2014

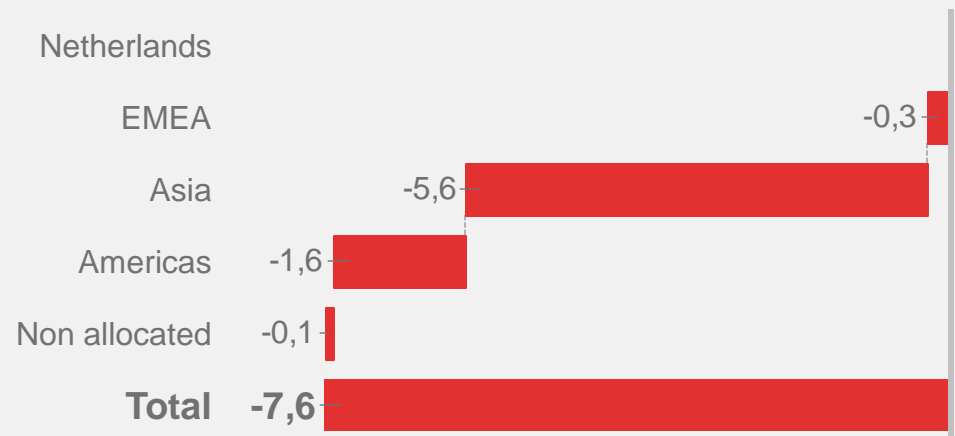
### 2013 EBITDA transactional currencies

In percent



### FX translation-effect on Q1 2014 EBITDA

In EUR million

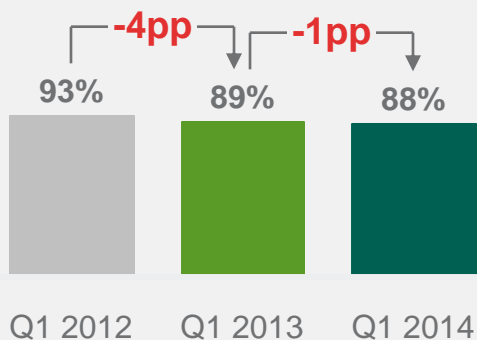


Note: Excluding exceptional items.

# Occupancy rate

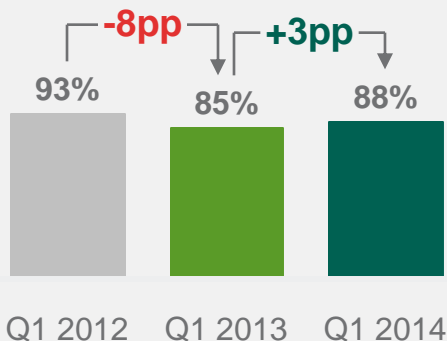
## Asia and Americas stable, EMEA region challenging

### Occupancy rate

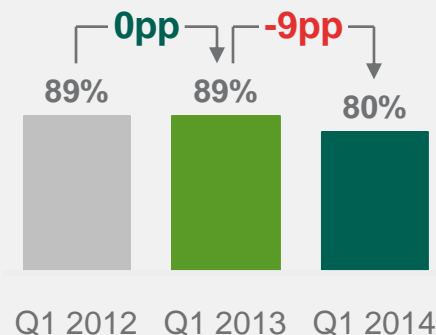


Note: Subsidiaries only.

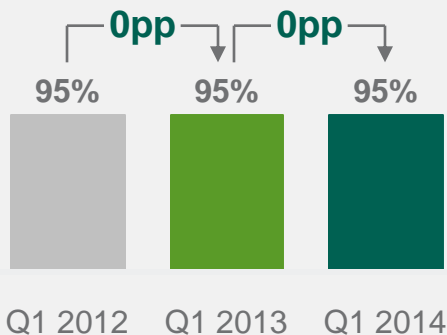
### Netherlands



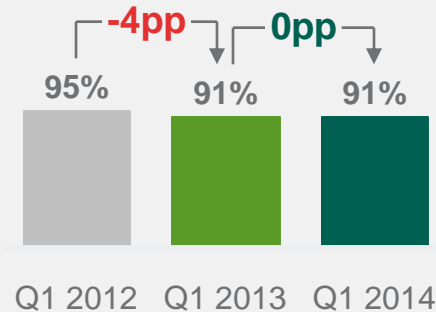
### EMEA



### Asia



### Americas



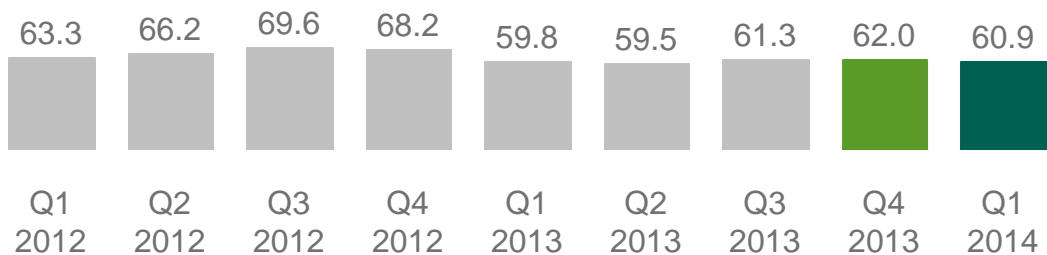


# Netherlands

## Challenges remain

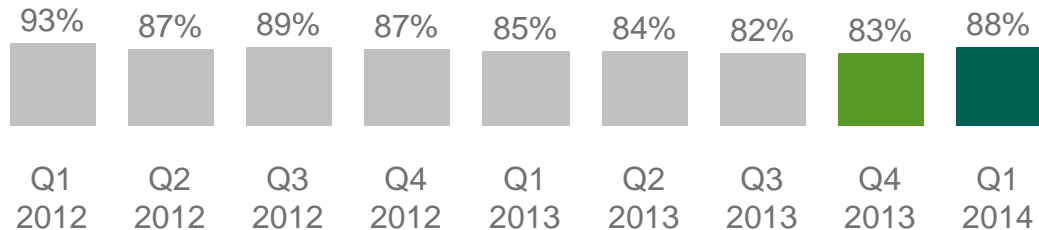
### EBITDA\*

In EUR million



### Occupancy rate\*\*

In percent



### Storage capacity

In million cbm



Note: Due to the retrospective application of the Revised IAS 19, EBIT for 2012 has been restated; \* Including net result from joint ventures and associates; excluding exceptional items;

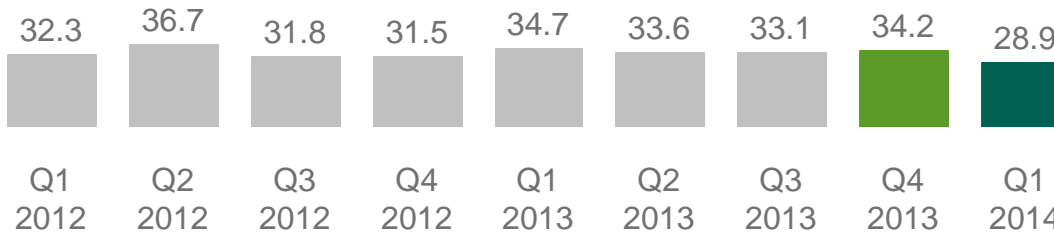
\*\* Subsidiaries only.

# EMEA

## Challenging business circumstances

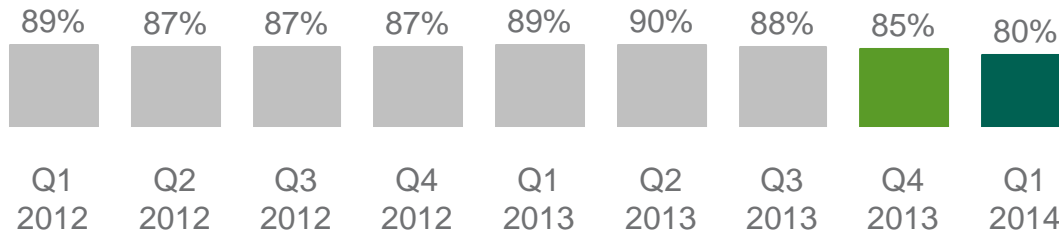
### EBITDA\*

In EUR million



### Occupancy rate\*\*

In percent



### Storage capacity

In million cbm



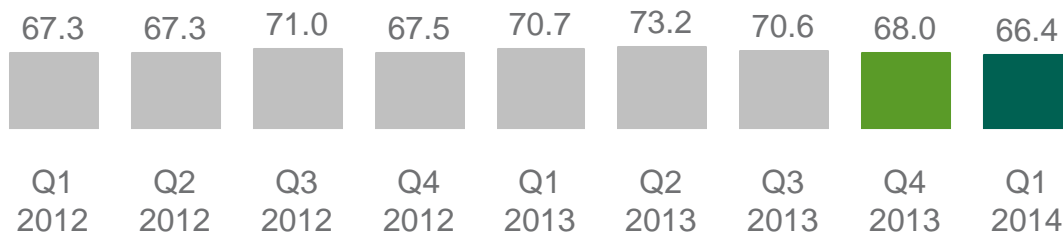
Note: Due to the retrospective application of the Revised IAS 19, EBIT for 2012 has been restated; \* Including net result from joint ventures and associates; excluding exceptional items; \*\* Subsidiaries only.

# Asia

## Steady performance offset by adverse currency effects

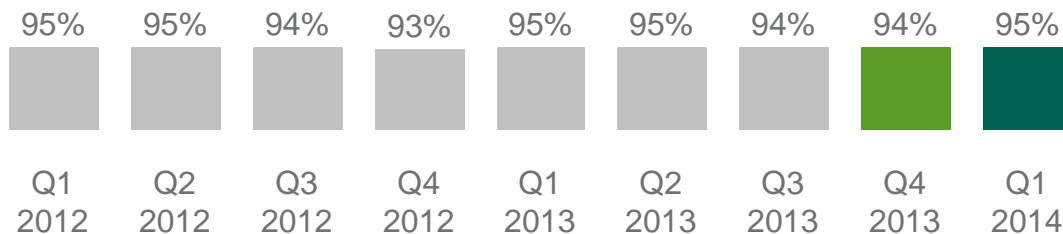
### EBITDA\*

In EUR million



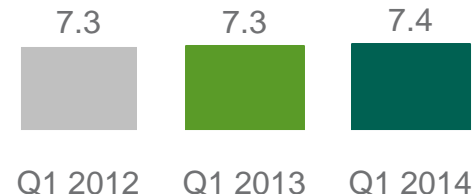
### Occupancy rate\*\*

In percent



### Storage capacity

In million cbm



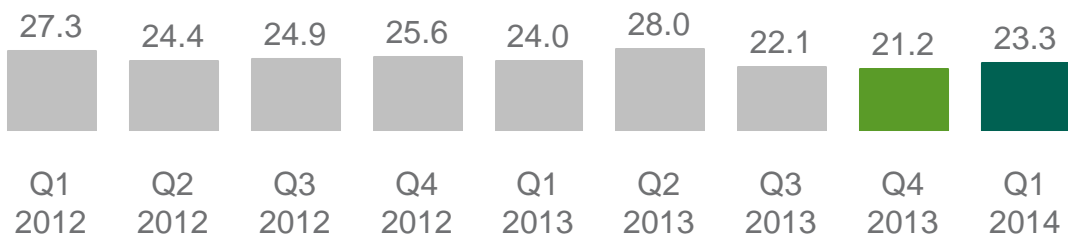
Note: Due to the retrospective application of the Revised IAS 19, EBIT for 2012 has been restated; \* Including net result from joint ventures and associates; excluding exceptional items; \*\* Subsidiaries only.

# Americas

## Steady performance offset by adverse currency effects

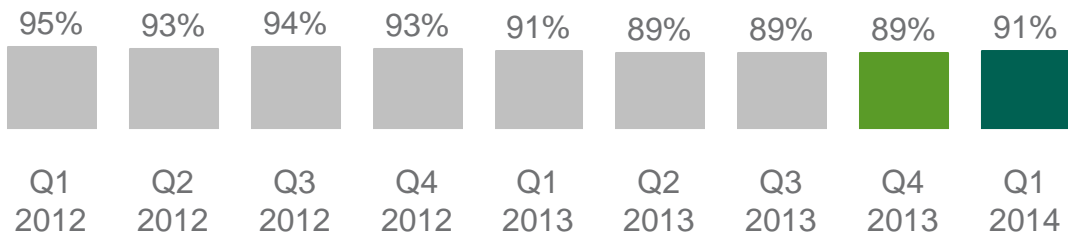
### EBITDA\*

In EUR million



### Occupancy rate\*\*

In percent



### Storage capacity

In million cbm



Note: Due to the retrospective application of the Revised IAS 19, EBIT for 2012 has been restated; \* Including net result from joint ventures and associates; excluding exceptional items; \*\* Subsidiaries only; \*\*\* Q1 2014 includes the recently acquired Canterm terminals at 27 March 2014.

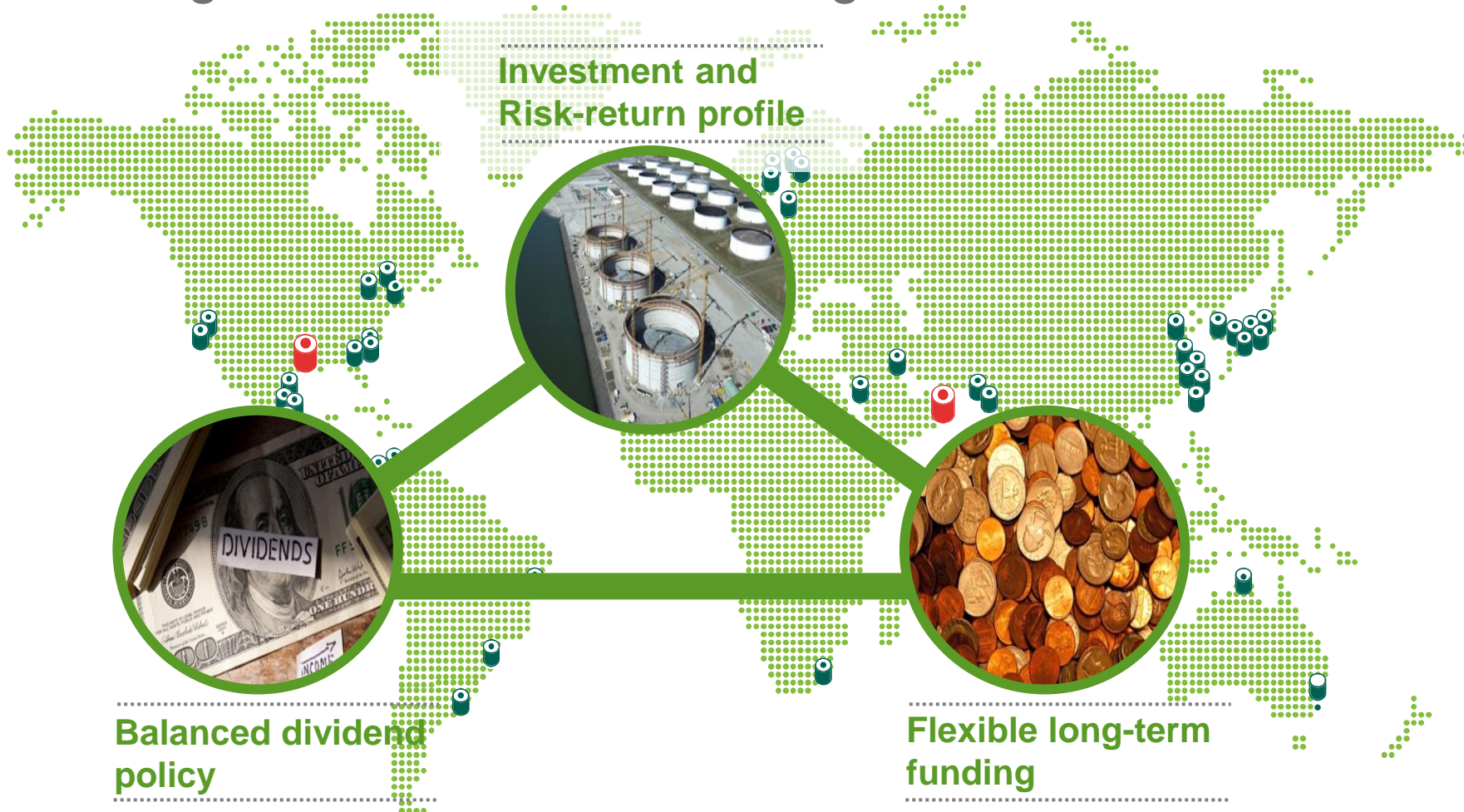


# Capital disciplined growth.



# Capital disciplined consideration

## Balanced global terminal network management



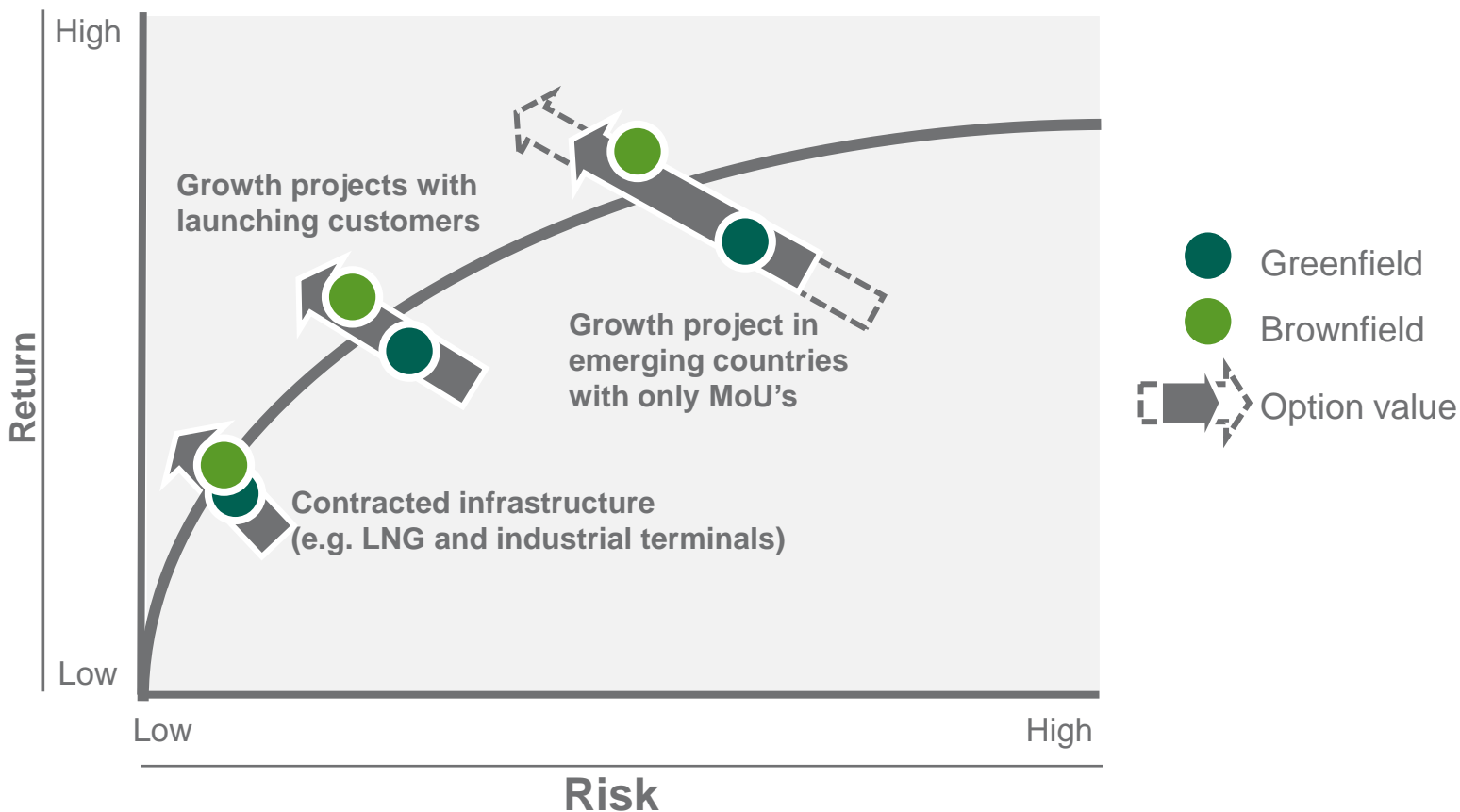
# Return requirements for investment

## Important elements to consider



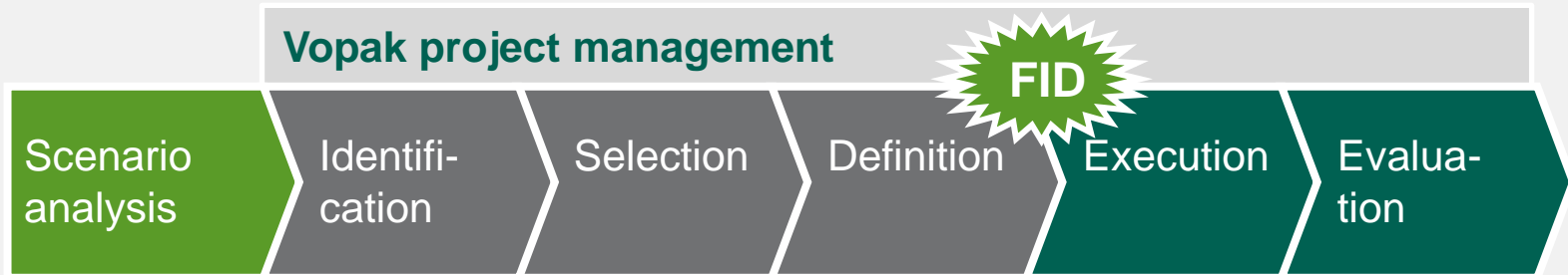
# Risk-return profile per type of investment

Vopak's capital disciplined growth: different concepts for different purposes



# Expansion projects

## Vopak's project management



Scenario analysis and product studies

Identify opportunities  
Determine feasibility and align with business strategy

Generate, develop and select the preferred project option(s)

Develop the project scope, cost and get the project funded

Engineer and build the asset consistent with the sanctioned scope, cost and schedule

Evaluate the asset to ensure performance to the sanctioned business case

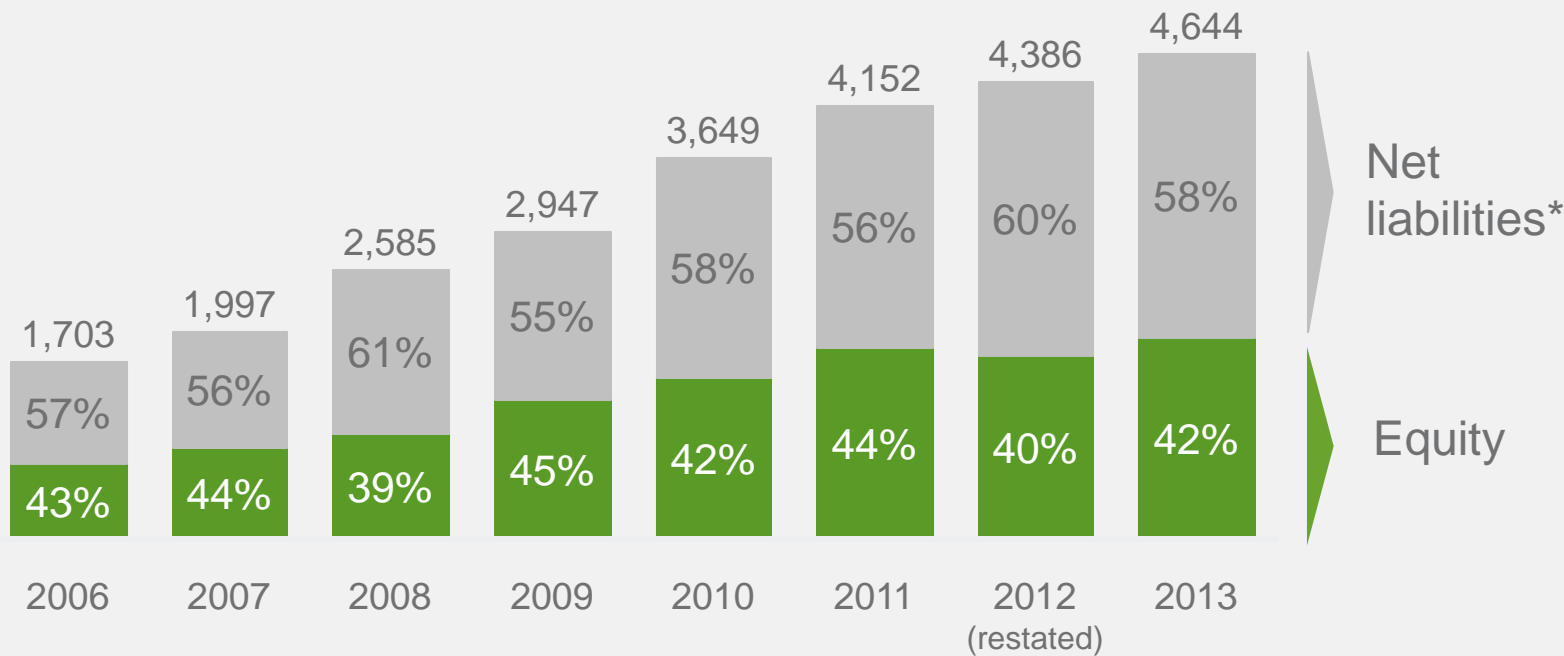
**Vopak's project execution management (worldwide, regional and local)**

# Capital disciplined consideration

## Stable solvency ratio

### Total equity and liabilities

In EUR million



\* Cash and cash equivalents are subtracted from Liabilities; Note: Due to the retrospective application of the Revised IAS 19, Equity and Liabilities for 2012 have been restated.

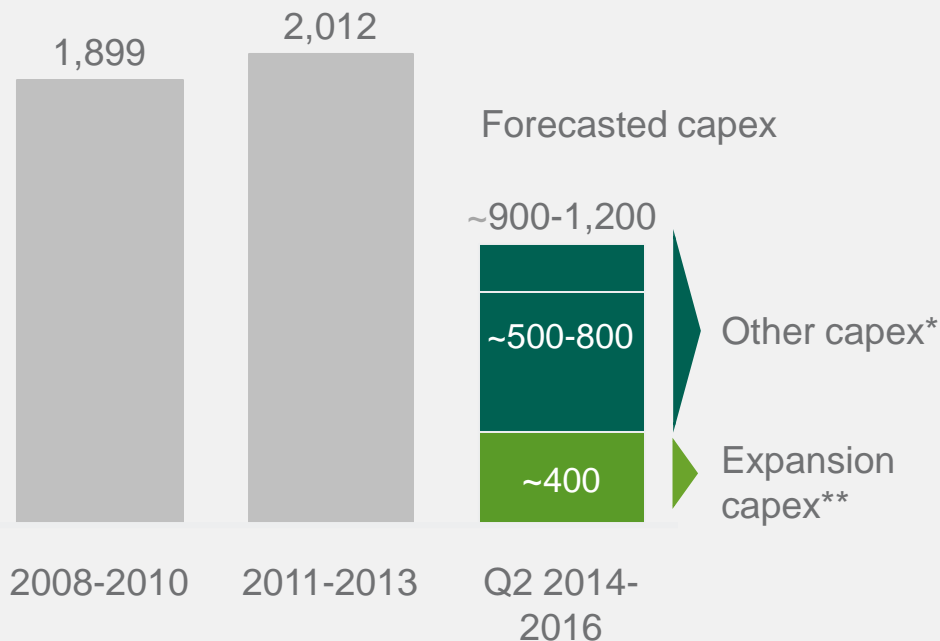


# Capital disciplined growth

## Total investments and approved expansion capex as per Q1

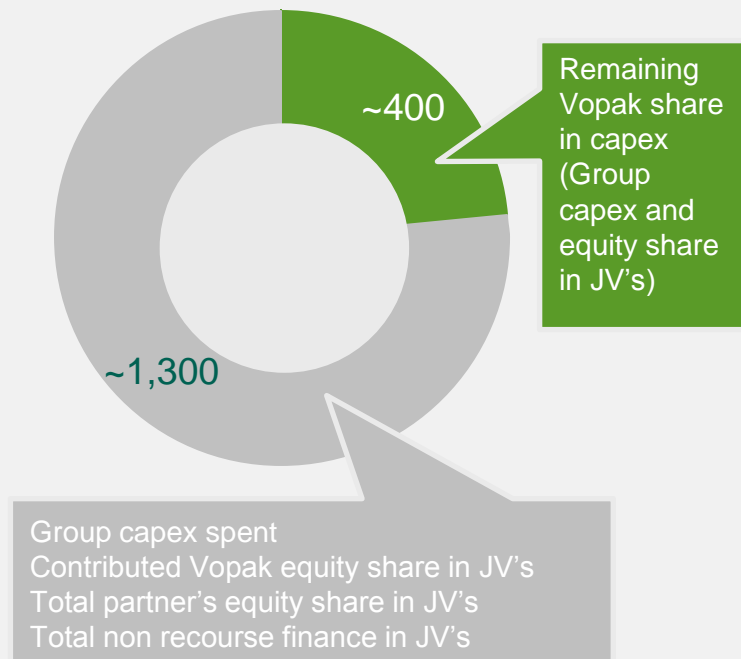
### Total investments 2008-2016

In EUR million



### Expansion capex\*\*

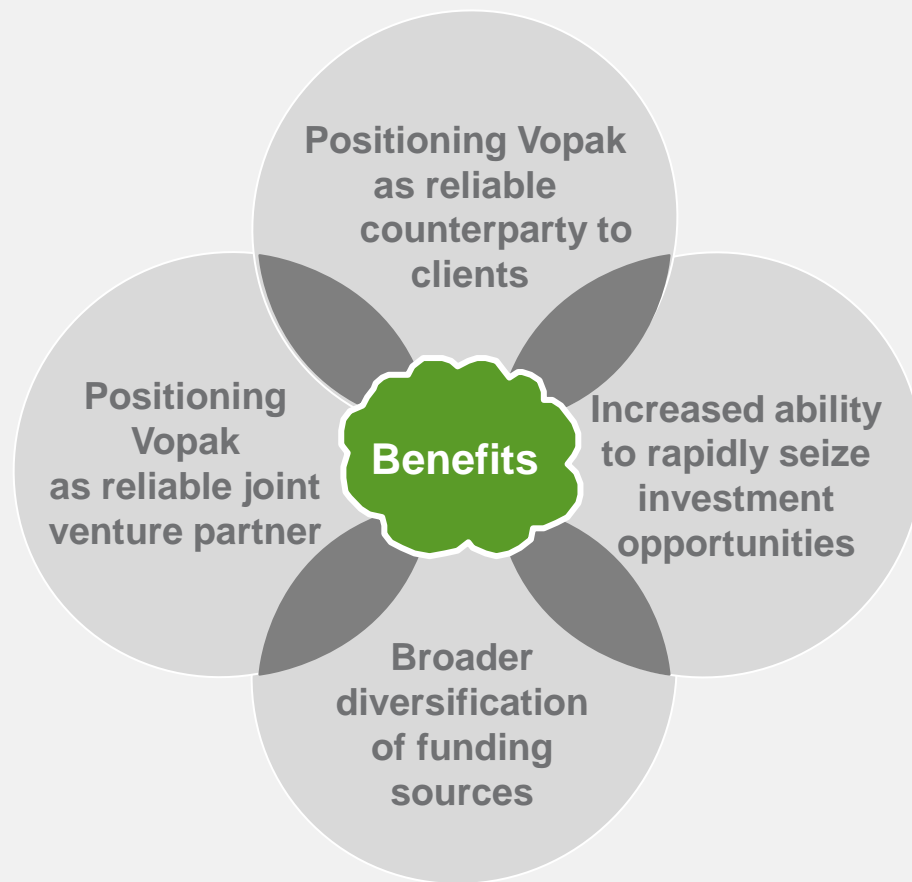
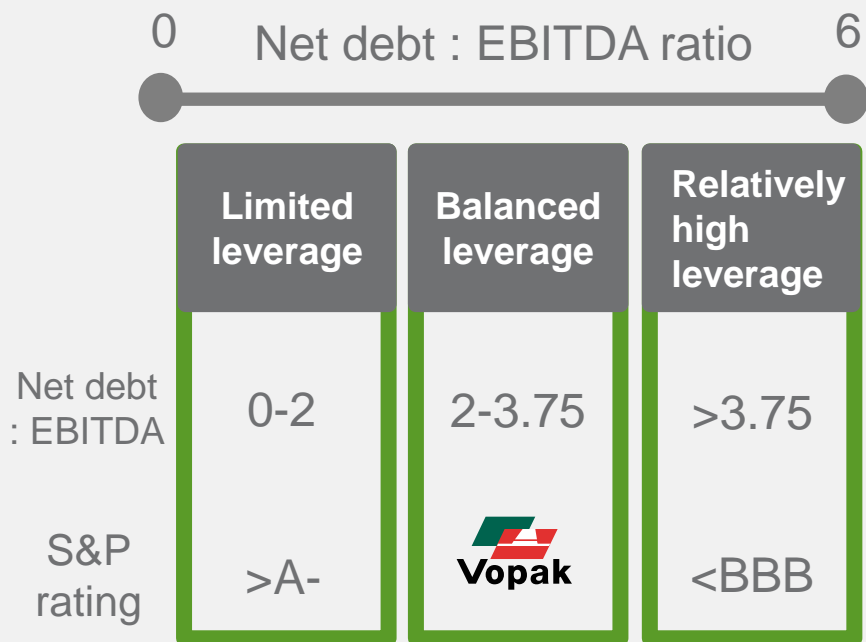
In EUR million; 100% = EUR 1,700 million



Note: Total approved expansion capex related to 7.5 million cbm under development is ~EUR 1,700 million; \* Forecasted Sustaining and Improvement Capex; \*\* Total approved expansion capex related to 7.5 million cbm under development in the years Q2 2014 up to and including 2016.

# Vopak capital disciplined growth strategy

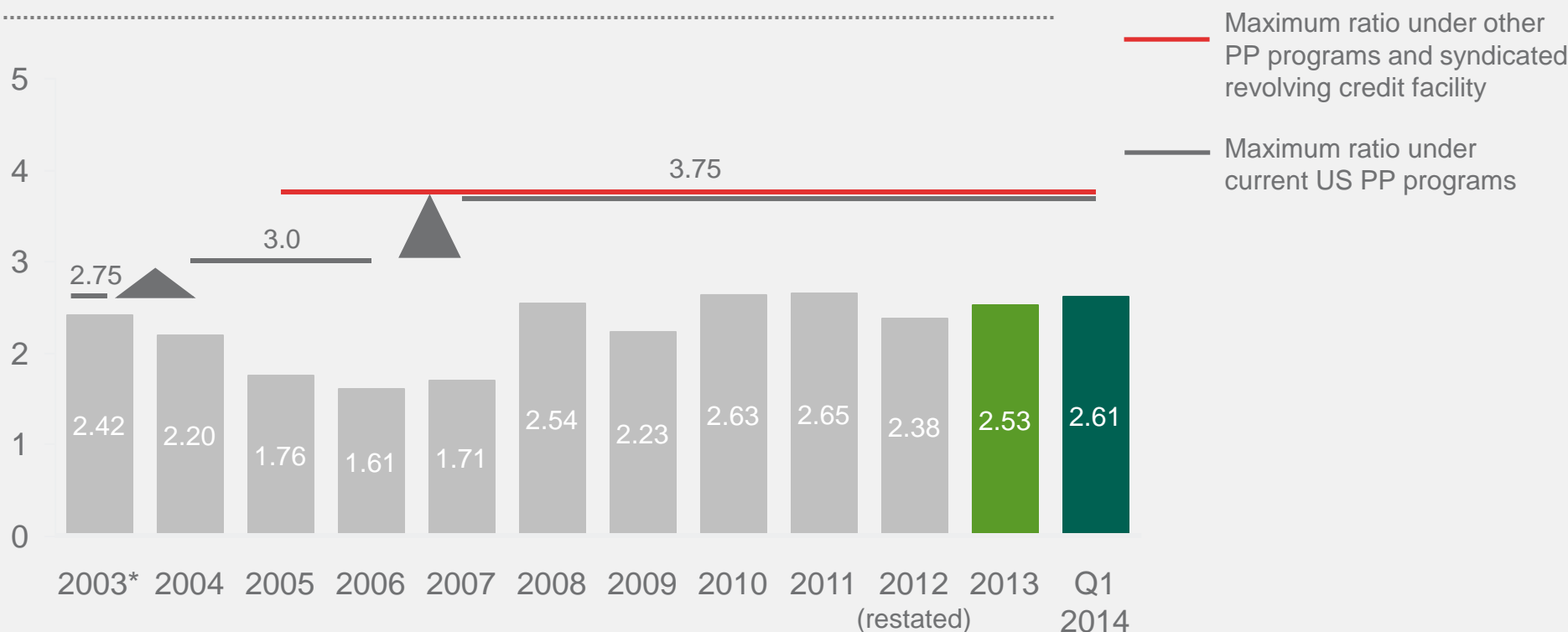
## Supported by a solid capital structure with balanced leverage



# Capital disciplined growth

## Vopak retains a solid capital structure

### Senior net debt : EBITDA ratio



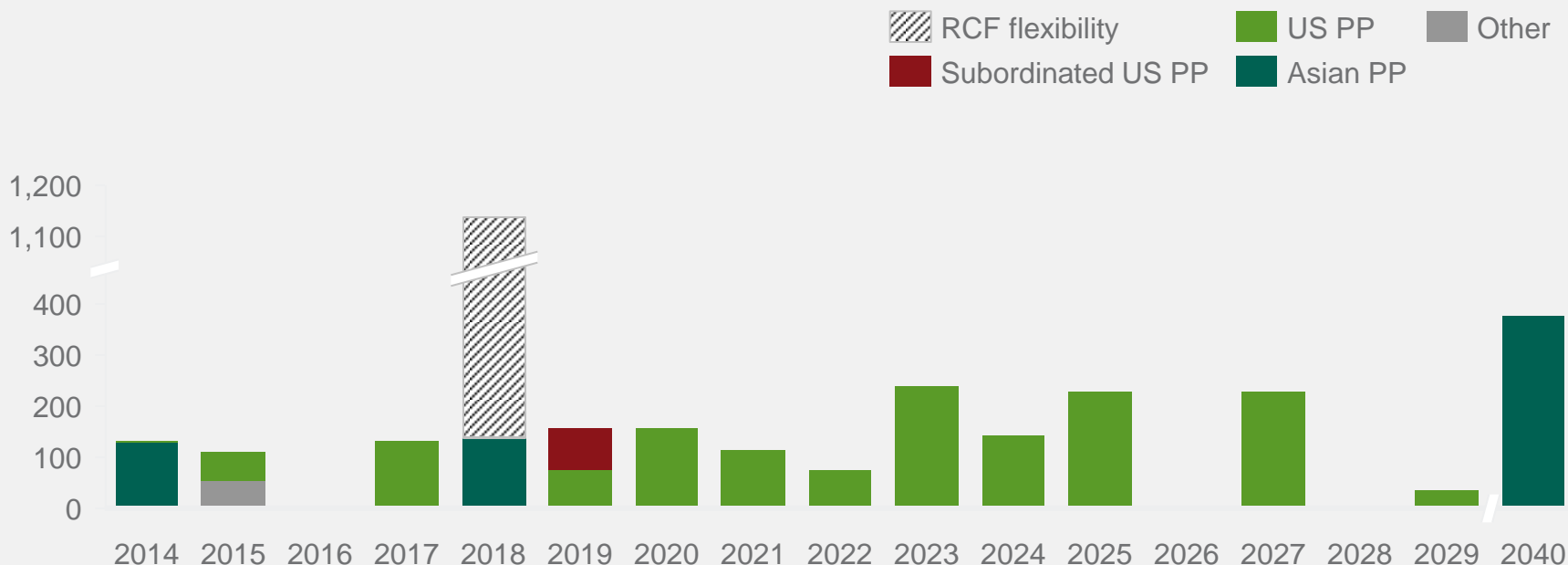
Note: due to the retrospective application of the Revised IAS 19, EBITDA for 2012 has been restated. For certain projects in joint ventures, additional limited guarantees have been provided, affecting the Senior net debt : EBITDA; \* Based on Dutch GAAP.

# Balanced debt repayment schedule

Average remaining maturity 9 years; average interest rate 4.5%

## Debt repayment schedule\*

In EUR million



\* As of 31 December 2013, the facility was fully available, maturity date 2 February 2018.

# Vopak's capital structure

## Vopak continues to explore various equity-like alternatives

### Ordinary shares\*



Listed on Euronext  
Market capitalization:  
EUR 5.2 billion

### Private placement Programs\*



USD: 2.0 billion  
SGD: 435 million and  
JPY: 20 billion  
Average remaining  
duration ~ 9 years

### Syndicated revolving credit facility\*



EUR 1.0 billion  
15 banks participating  
Duration until  
2 February 2018  
No drawdowns  
outstanding

### Equity(-like)



**Preference shares\***  
Preference Shares 2009  
Not listed  
EUR 44 million

**Subordinated loans\***  
Subordinated USPP  
loans: USD 109.5  
million

\* As per 31 March 2014.

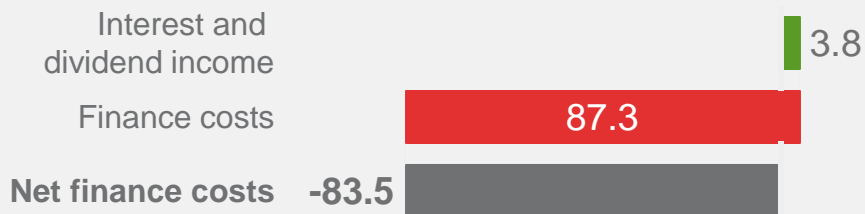


# Net Finance costs aligned with growth

## Higher net financing costs weighed on 2013 EPS

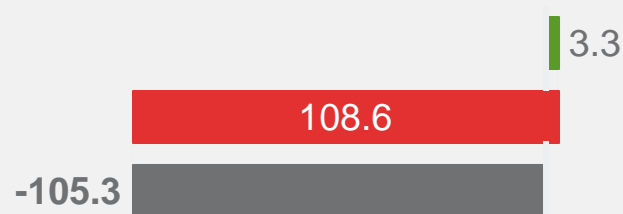
### Net finance costs 2012

In EUR million



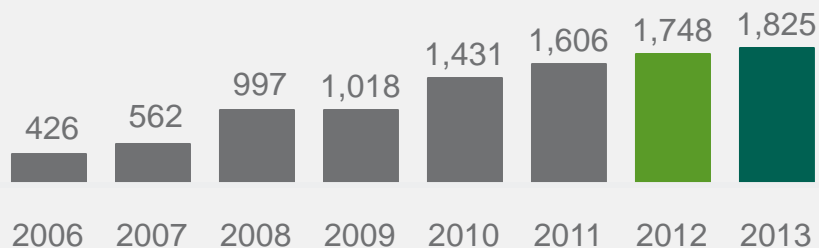
### Net finance costs 2013

In EUR million



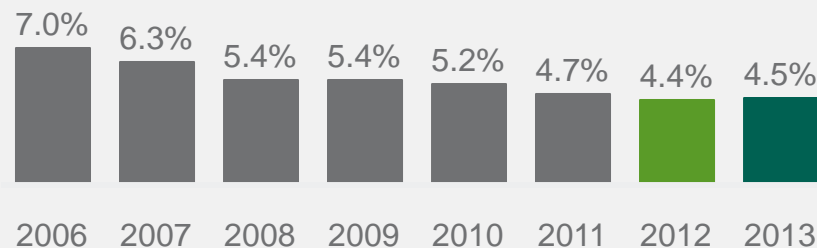
### Net interest bearing debt

In EUR million



### Average interest rate

In percent

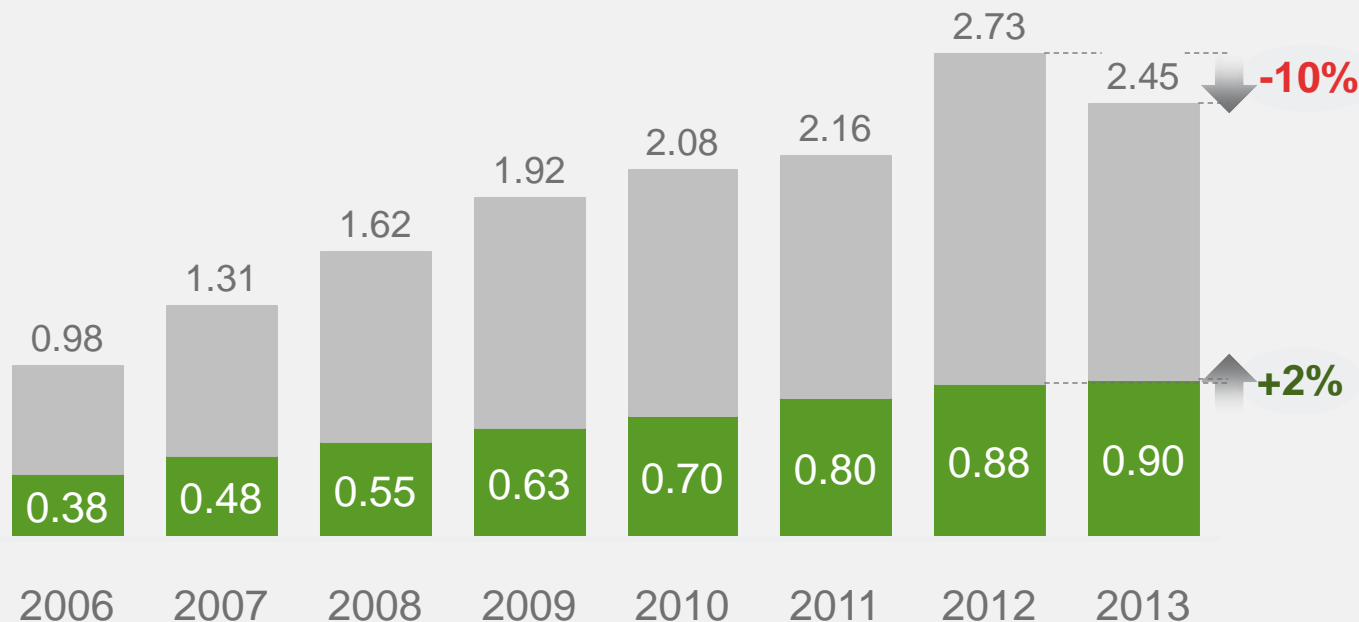


# Proposed 2013 dividend

EUR 0.90 per ordinary share (pay-out ratio: 37%)

## Dividend and EPS 2006-2013\*\*

In EUR



### Dividend policy:

Barring exceptional circumstances, the intention is to pay an annual cash dividend of 25-50% of the net profit\*

Note: due to the retrospective application of the Revised IAS 19, EBITDA for 2012 has been restated ;\* Excluding exceptional items; attributable to holders of ordinary shares; \*\* Excluding exceptional items; historical figures adjusted for 1:2 share split effectuated 17 May 2010.

# Looking ahead. ●

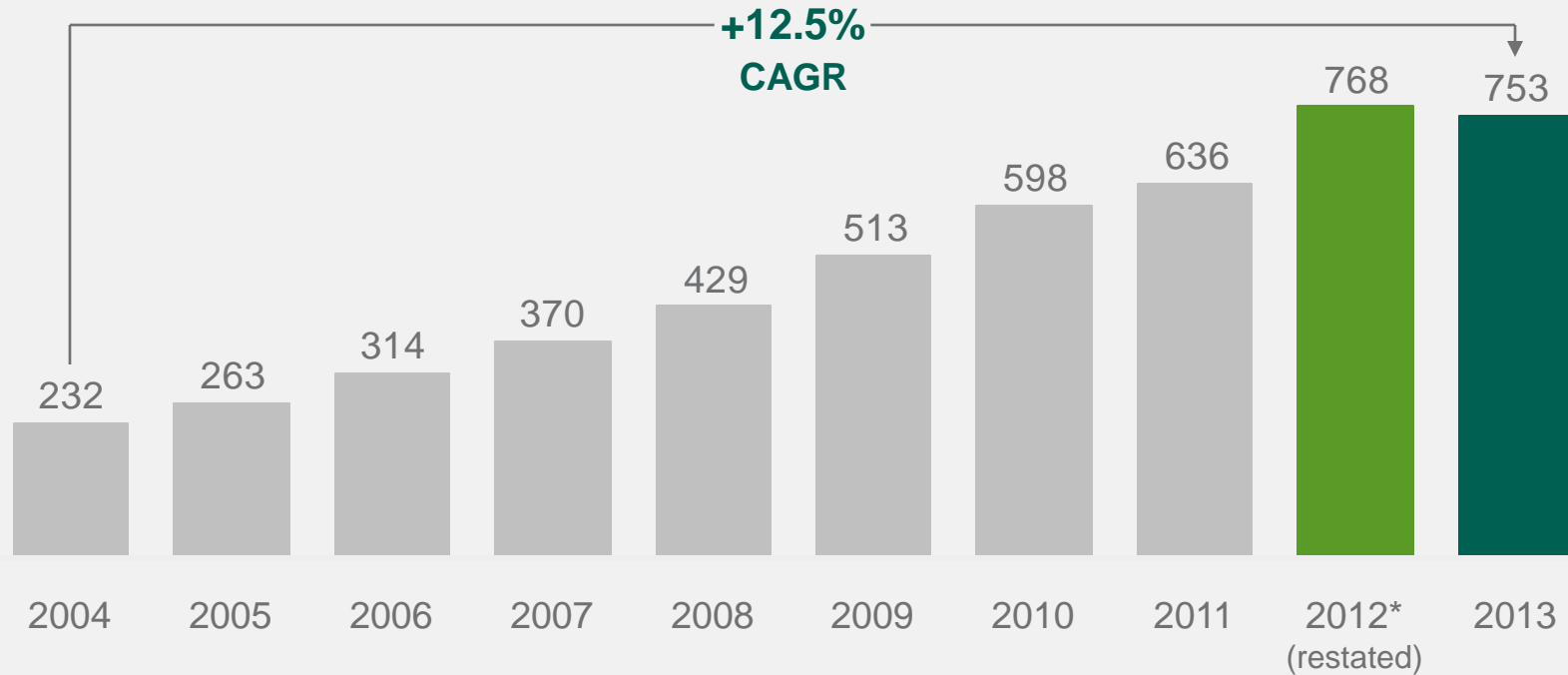


# EBITDA development

## Looking back

### EBITDA development 2004-2013\*

In EUR million



Note: Due to the retrospective application of the Revised IAS 19, EBITDA for 2012 has been restated;\* Excluding exceptional items; including net result from joint ventures and associates.

# Outlook assumptions

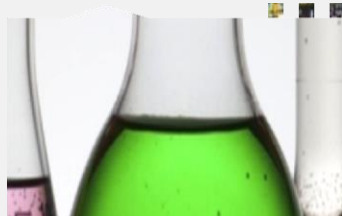
Overall business climate unchanged except in oil products

## Oil products



~60-65%

## Chemicals



~17.5-20%

## Industrial terminals



~7.5-10%

## Biofuels & vegoils



~5-7.5%

## LNG



~2.5-5%

2013

Robust

Steady

Solid

Mixed

Solid

2014

Steady

Steady

Solid

Mixed

Solid

Note: Width of the boxes does not represent actual percentages; company estimates; \* Excluding exceptional items ;including net result from joint ventures and associates.



# EBITDA outlook and ambition

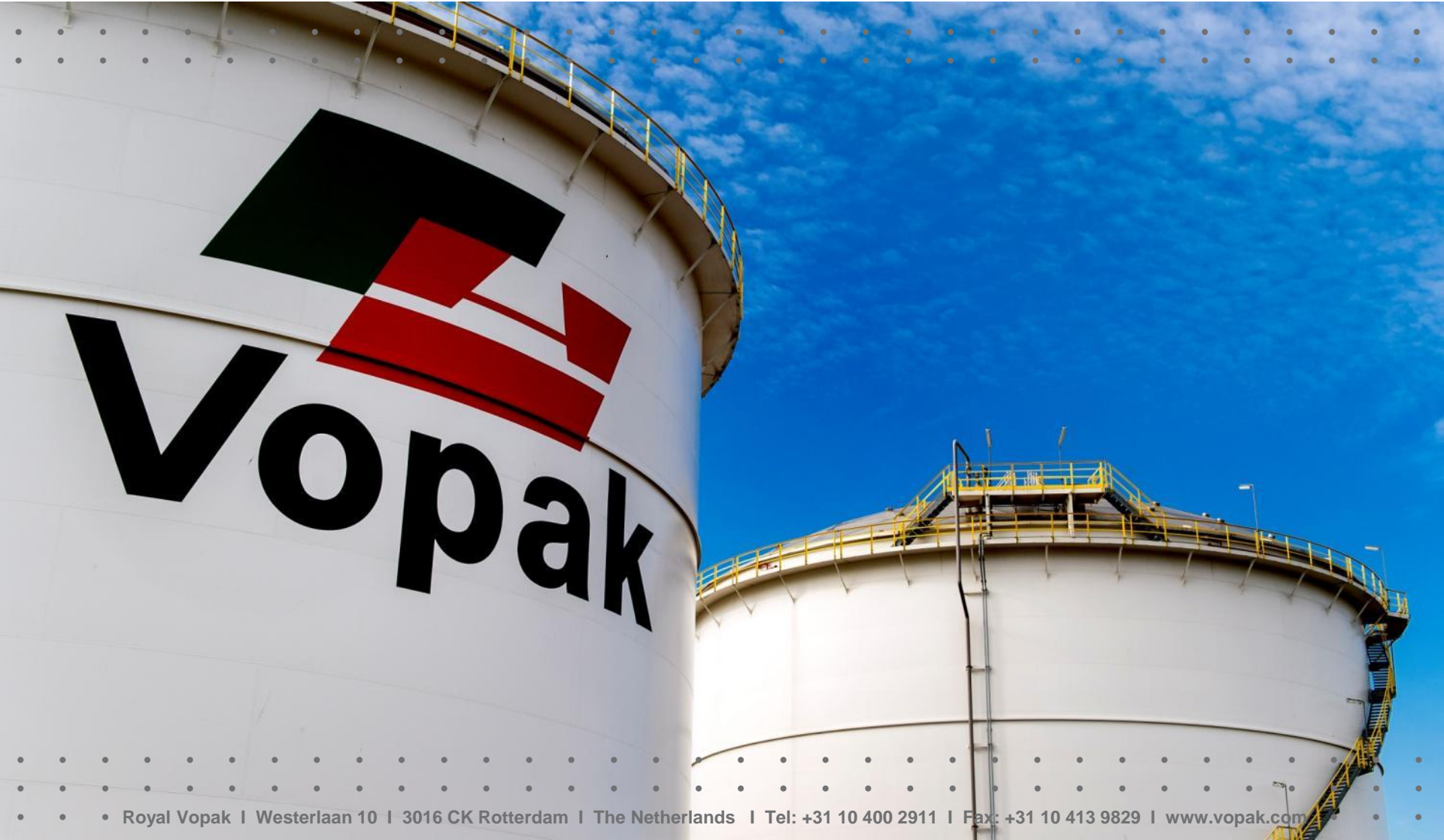
*‘Assuming similar challenging business circumstances as we experienced in Q1, 2014 EBITDA is expected to be 5% to 10% lower than 2013.’*

*‘review of the performance of our current terminals and exploring their potential for adding value to our global terminal portfolio.’*

*‘focus on optimizing net cash flows from operations and disciplined capital allocation.’*

*‘We will provide an update on our longer-term EBITDA ambition in the second half year of 2014.’*

“We have built  
our company  
over 400 years on  
trust and reliability.”

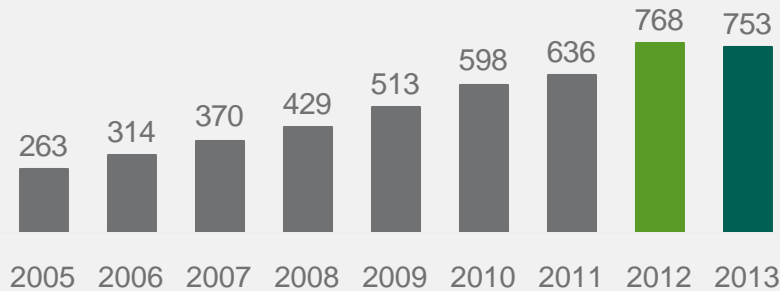


# EBITDA development

Value creation through capital disciplined growth and strong cash flow focus

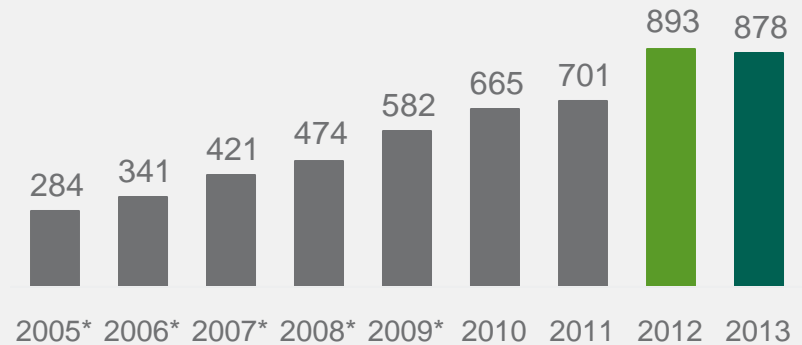
## EBITDA development

In EUR million



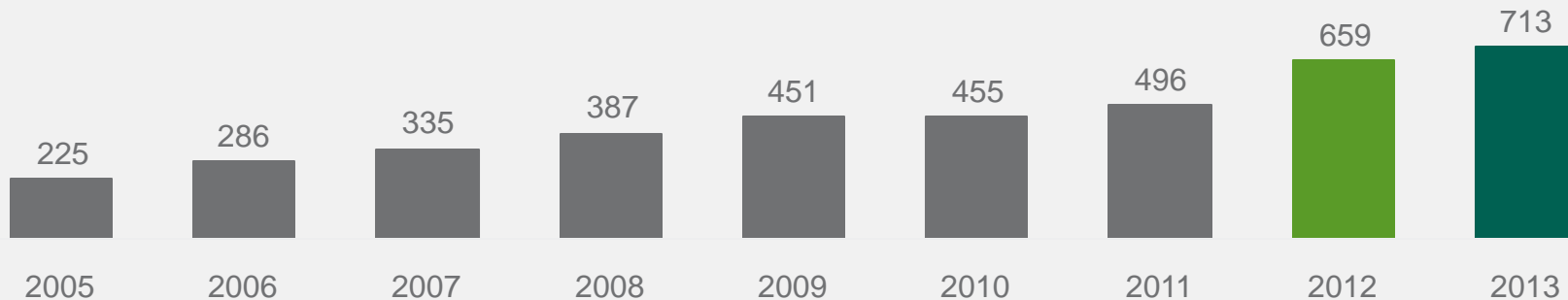
## Proportionate EBITDA development

In EUR million



## Cash flow from operating activities (gross)

In EUR million



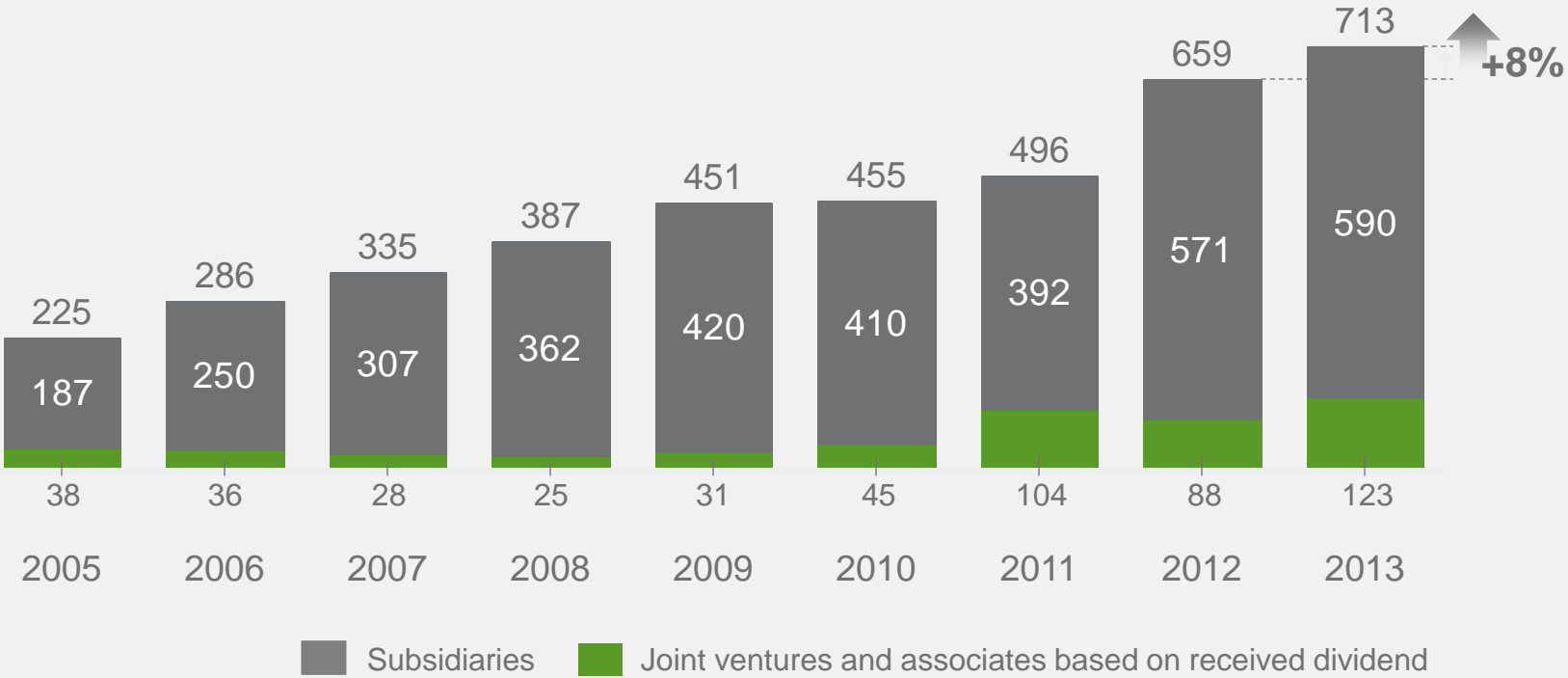
Note: EBITDA excluding exceptionals; \* Proportionate EBITDA including exceptionals.

# Cash flow

Capital disciplined growth results in steady increase of cash flows

## Cash flow from operating activities (gross)

In EUR million

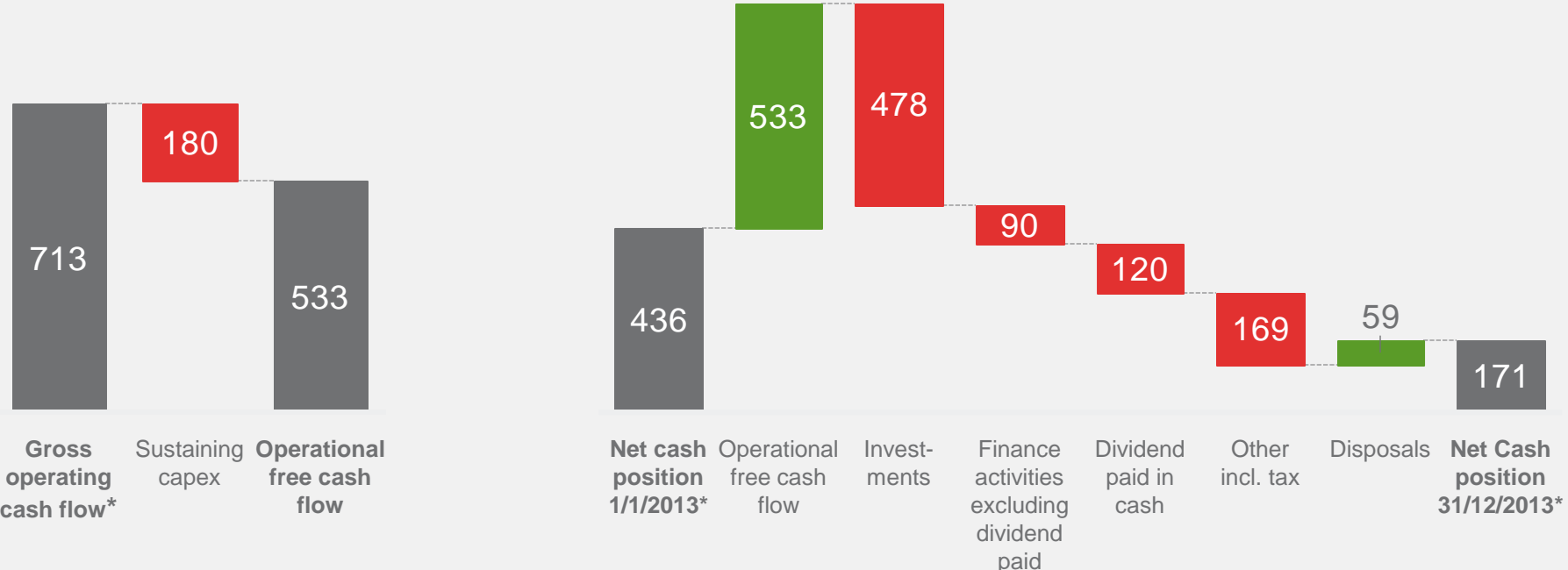


# Strong focus on cash flow

Operating cash flow important source for growth strategy

## Consolidated statement of cash flows

In EUR million



\* Including bank overdrafts.

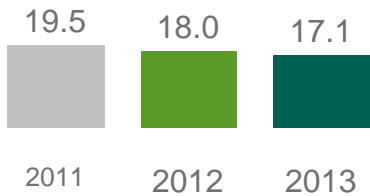




# Other topics

## Effective tax rate\*

In percent



\* Excluding exceptional items.

## Pension cover ratio

In percent

