



Environment Protection Licence

Licence - 6007

Licence Details	
Number:	6007
Anniversary Date:	01-July

Licensee
VOPAK TERMINALS SYDNEY PTY LIMITED
PO BOX 191
MATRAVILLE NSW 2036

Premises
VOPAK TERMINALS AUSTRALIA
20 AND 37 AND 49 FRIENDSHIP ROAD
PORT BOTANY NSW 2036

Scheduled Activity
Chemical storage
Petroleum products and fuel production
Shipping in bulk

Fee Based Activity	Scale
On-site generated chemical waste storage	> 100 T amount of waste on site at any time
Petroleum products and fuel production (general)	> 10000-200000 T annual production capacity
Petroleum products storage	> 100000 kL storage capacity
Shipping in bulk	> 500000 T of annual capacity to load and unload

Contact Us
NSW EPA
6 Parramatta Square
10 Darcy Street
PARRAMATTA NSW 2150
Phone: 131 555
Email: info@epa.nsw.gov.au
Locked Bag 5022
PARRAMATTA NSW 2124



Environment Protection Licence

Licence - 6007

INFORMATION ABOUT THIS LICENCE	4
Dictionary	4
Responsibilities of licensee	4
Variation of licence conditions	4
Duration of licence	4
Licence review	4
Fees and annual return to be sent to the EPA	4
Transfer of licence	5
Public register and access to monitoring data	5
1 ADMINISTRATIVE CONDITIONS	6
A1 What the licence authorises and regulates	6
A2 Premises or plant to which this licence applies	6
A3 Information supplied to the EPA	7
2 DISCHARGES TO AIR AND WATER AND APPLICATIONS TO LAND	7
P1 Location of monitoring/discharge points and areas	7
3 LIMIT CONDITIONS	9
L1 Pollution of waters	9
L2 Load limits	9
L3 Concentration limits	10
L4 Volume and mass limits	11
L5 Waste	12
L6 Other limit conditions	12
4 OPERATING CONDITIONS	12
O1 Activities must be carried out in a competent manner	12
O2 Maintenance of plant and equipment	13
O3 Processes and management	13
O4 Other operating conditions	13
5 MONITORING AND RECORDING CONDITIONS	13
M1 Monitoring records	13
M2 Requirement to monitor concentration of pollutants discharged	14
M3 Testing methods - concentration limits	16
M4 Testing methods - load limits	16
M5 Recording of pollution complaints	16
M6 Telephone complaints line	17
6 REPORTING CONDITIONS	17



Environment Protection Licence

Licence - 6007

R1	Annual return documents	17
R2	Notification of environmental harm	18
R3	Written report	18
R4	Other reporting conditions	19
7	GENERAL CONDITIONS	19
G1	Copy of licence kept at the premises or plant	19
G2	Other general conditions	19
	DICTIONARY	20
	General Dictionary	20

Environment Protection Licence

Licence - 6007

Information about this licence

Dictionary

A definition of terms used in the licence can be found in the dictionary at the end of this licence.

Responsibilities of licensee

Separate to the requirements of this licence, general obligations of licensees are set out in the Protection of the Environment Operations Act 1997 ("the Act") and the Regulations made under the Act. These include obligations to:

- ensure persons associated with you comply with this licence, as set out in section 64 of the Act;
- control the pollution of waters and the pollution of air (see for example sections 120 - 132 of the Act);
- report incidents causing or threatening material environmental harm to the environment, as set out in Part 5.7 of the Act.

Variation of licence conditions

The licence holder can apply to vary the conditions of this licence. An application form for this purpose is available from the EPA.

The EPA may also vary the conditions of the licence at any time by written notice without an application being made.

Where a licence has been granted in relation to development which was assessed under the Environmental Planning and Assessment Act 1979 in accordance with the procedures applying to integrated development, the EPA may not impose conditions which are inconsistent with the development consent conditions until the licence is first reviewed under Part 3.6 of the Act.

Duration of licence

This licence will remain in force until the licence is surrendered by the licence holder or until it is suspended or revoked by the EPA or the Minister. A licence may only be surrendered with the written approval of the EPA.

Licence review

The Act requires that the EPA review your licence at least every 5 years after the issue of the licence, as set out in Part 3.6 and Schedule 5 of the Act. You will receive advance notice of the licence review.

Fees and annual return to be sent to the EPA

For each licence fee period you must pay:

- an administrative fee; and
- a load-based fee (if applicable).



Environment Protection Licence

Licence - 6007

The EPA publication “A Guide to Licensing” contains information about how to calculate your licence fees. The licence requires that an Annual Return, comprising a Statement of Compliance and a summary of any monitoring required by the licence (including the recording of complaints), be submitted to the EPA. The Annual Return must be submitted within 60 days after the end of each reporting period. See condition R1 regarding the Annual Return reporting requirements.

Usually the licence fee period is the same as the reporting period.

Transfer of licence

The licence holder can apply to transfer the licence to another person. An application form for this purpose is available from the EPA.

Public register and access to monitoring data

Part 9.5 of the Act requires the EPA to keep a public register of details and decisions of the EPA in relation to, for example:

- licence applications;
- licence conditions and variations;
- statements of compliance;
- load based licensing information; and
- load reduction agreements.

Under s320 of the Act application can be made to the EPA for access to monitoring data which has been submitted to the EPA by licensees.

This licence is issued to:

VOPAK TERMINALS SYDNEY PTY LIMITED
PO BOX 191
MATRAVILLE NSW 2036

subject to the conditions which follow.



Environment Protection Licence

Licence - 6007

1 Administrative Conditions

A1 What the licence authorises and regulates

A1.1 This licence authorises the carrying out of the scheduled activities listed below at the premises specified in A2. The activities are listed according to their scheduled activity classification, fee-based activity classification and the scale of the operation.

Unless otherwise further restricted by a condition of this licence, the scale at which the activity is carried out must not exceed the maximum scale specified in this condition.

Scheduled Activity	Fee Based Activity	Scale
Chemical storage	On-site generated chemical waste storage	> 100 T amount of waste on site at any time
Petroleum products and fuel production	Petroleum products and fuel production (general)	> 10000 - 200000 T annual production capacity
Chemical storage	Petroleum products storage	> 100000 kL storage capacity
Shipping in bulk	Shipping in bulk	> 500000 T of annual capacity to load and unload

A2 Premises or plant to which this licence applies

A2.1 The licence applies to the following premises:

Premises Details
VOPAK TERMINALS AUSTRALIA
20 AND 37 AND 49 FRIENDSHIP ROAD
PORT BOTANY
NSW 2036
LOT 21 DP 1045324, LOT 10 DP 1126332, LOT 103 DP 1182871, LOT 20 DP 1272410
THE PREMISES INCLUDES: * VOPAK BITUMEN TERMINAL LOCATED AT B33, 49 FRIENDSHIP ROAD, PORT BOTANY; * SITE B4A LOCATED AT 37 FRIENDSHIP ROAD, PORT BOTANY; AND * SITE B, GATE B47, 20 FRIENDSHIP ROAD, PORT BOTANY.

A2.2 The premises defined in condition A2.1 includes 'Infrastructure' owned by the licensee for the purpose of carrying out shipping in bulk activities from vessels moored at Bulk Liquids Berth 1 and Bulk Liquids Berth 2 at Port Botany.

Note: For the purposes of this condition, 'Infrastructure' includes but is not limited to:

- marine loading arms;
- pipelines that run from the premises defined in Condition A2.1 to the Bulk Liquids Berths;



Environment Protection Licence

Licence - 6007

- hoses; and
- hose connections.

A3 Information supplied to the EPA

A3.1 Works and activities must be carried out in accordance with the proposal contained in the licence application, except as expressly provided by a condition of this licence.

In this condition the reference to "the licence application" includes a reference to:

- a) the applications for any licences (including former pollution control approvals) which this licence replaces under the Protection of the Environment Operations (Savings and Transitional) Regulation 1998; and
- b) the licence information form provided by the licensee to the EPA to assist the EPA in connection with the issuing of this licence.

2 Discharges to Air and Water and Applications to Land

P1 Location of monitoring/discharge points and areas

P1.1 The following points referred to in the table below are identified in this licence for the purposes of monitoring and/or the setting of limits for the emission of pollutants to the air from the point.

Air			
EPA identi- fication no.	Type of Monitoring Point	Type of Discharge Point	Location Description
1	Discharge to air Air emission monitoring	Discharge to air Air emission monitoring	Vapour Recovery Unit serving all road tanker loading bays labelled "A" on drawing number SD-41 titled "Fuel storage facility Port Botany, Sydney" submitted to the EPA with Licence Information Form dated 7 June 1999
8	Parameter monitoring of Temperature and Residence Time		Thermal Oxidiser for Bitumen Plant labelled as "Point 1" on drawing No. 5522-81-DWG-0004 Rev 2 titled "Vopak Terminals Sydney Pty Limited B5 Bitumen Equipment Location Plan" dated 16/5/14.
9	Discharge to air Air emission monitoring	Discharge to air Air emission monitoring	Vent Stack on Thermal Oxidiser labelled as "Point 4" on drawing No. 5522-81-DWG-0004 Rev 2 titled "Vopak Terminals Sydney Pty Limited B5 Bitumen Equipment Location Plan" dated 16/5/14.

P1.2 The following utilisation areas referred to in the table below are identified in this licence for the purposes of the monitoring and/or the setting of limits for any application of solids or liquids to the utilisation area.

P1.3 The following points referred to in the table are identified in this licence for the purposes of the monitoring

Environment Protection Licence

Licence - 6007

and/or the setting of limits for discharges of pollutants to water from the point.

Water and land

EPA Identification no.	Type of Monitoring Point	Type of Discharge Point	Location Description
2	Discharge to waters Effluent quality monitoring	Discharge to waters Effluent quality monitoring	Discharge from the Stormwater Interceptor located at the south west of the site labelled "Authorised Discharge Point" on drawing No. SD-41 titled "Fuel storage facility Port Botany" submitted to the EPA with Licence Information Form dated 7/6/99
3	Groundwater quality monitoring		Groundwater monitoring well labelled "MW 1" on drawing titled "Proposed Additional Monitoring Well Location" faxed to the EPA on 13/12/99
4	Groundwater quality monitoring		Groundwater monitoring well labelled "MW 2" on drawing titled "Proposed Additional Monitoring Well Location" faxed to the EPA on 13/12/99
5	Groundwater quality monitoring		Groundwater monitoring well labelled "MW 3" on drawing titled "Proposed Additional Monitoring Well Location" faxed to the EPA on 13/12/99
6	Groundwater quality monitoring		Groundwater monitoring well labelled "MW 4" on drawing titled "Proposed Additional Monitoring Well Location" faxed to the EPA on 13/12/99
7	Groundwater quality monitoring		Groundwater monitoring well labelled "MW 5" on drawing titled "Proposed Additional Monitoring Well Location" faxed to the EPA on 13/12/99
10	Surface Water Discharge Point	Surface Water Discharge Point	Stormwater discharge from the Final Stormwater Pit Discharge at the B4A terminal labelled "Point 10" on drawing No.240503-CV-LAY-2701 titled 'Drainage Layout Plan', dated January 2020, EPA reference DOC21/570043
11	Groundwater quality monitoring	Groundwater quality monitoring	Groundwater monitoring well at the B4A terminal labelled "MB01" on drawing titled "Proposed monitoring bore locations", prepared by EMM Consulting Pty Limited, EPA reference DOC21/570043



Environment Protection Licence

Licence - 6007

12	Groundwater quality monitoring	Groundwater quality monitoring	Groundwater monitoring well at the B4A terminal labelled “MB02” on drawing titled “Proposed monitoring bore locations”, prepared by EMM Consulting Pty Limited, EPA reference DOC21/570043
13	Groundwater quality monitoring	Groundwater quality monitoring	Groundwater monitoring well at the B4A terminal labelled “MB03” on drawing titled “Proposed monitoring bore locations”, prepared by EMM Consulting Pty Limited, EPA reference DOC21/570043
14	Groundwater quality monitoring	Groundwater quality monitoring	Groundwater monitoring well at the B4A terminal labelled “MB04” on drawing titled “Proposed monitoring bore locations”, prepared by EMM Consulting Pty Limited, EPA reference DOC21/570043
15	Groundwater quality monitoring	Groundwater quality monitoring	Groundwater monitoring well at the B4A terminal labelled “MB05” on drawing titled “Proposed monitoring bore locations”, prepared by EMM Consulting Pty Limited, EPA reference DOC21/570043
16	Surface Water Discharge Point	Surface Water Discharge Point	Stormwater discharge from the Stormwater Interceptor Pit located at the B5 Bitumen Plant. Labelled "Exit Chamber" on EPA reference DOC25/338394.

3 Limit Conditions

L1 Pollution of waters

L1.1 Except as may be expressly provided in any other condition of this licence, the licensee must comply with section 120 of the Protection of the Environment Operations Act 1997.

L2 Load limits

L2.1 The actual load of an assessable pollutant discharged from the premises during the reporting period must not exceed the load limit specified for the assessable pollutant in the table below.

L2.2 The actual load of an assessable pollutant must be calculated in accordance with the relevant load calculation protocol.

Assessable Pollutant	Load limit (kg)
Arsenic (Air)	
Benzene (Air)	1500.00

Environment Protection Licence

Licence - 6007

Benzo(a)pyrene (equivalent) (Air)	
BOD (Estuarine Water)	
Fine Particulates (Air)	
Hydrogen Sulfide (Air)	
Lead (Air)	
Mercury (Air)	
Nitrogen Oxides - Summer (Air)	
Nitrogen Oxides (Air)	
Oil and Grease (Estuarine Water)	
Sulfur Oxides (Air)	
Total PAHs (Estuarine Water)	
Total Phenolics (Estuarine Water)	
Total suspended solids (Estuarine Water)	
Volatile organic compounds - Summer (Air)	
Volatile organic compounds (Air)	125000.00

Note: An assessable pollutant is a pollutant which affects the licence fee payable for the licence.

L3 Concentration limits

- L3.1 For each monitoring/discharge point or utilisation area specified in the table/s below (by a point number), the concentration of a pollutant discharged at that point, or applied to that area, must not exceed the concentration limits specified for that pollutant in the table.
- L3.2 Where a pH quality limit is specified in the table, the specified percentage of samples must be within the specified ranges.
- L3.3 To avoid any doubt, this condition does not authorise the pollution of waters by any pollutant other than those specified in the table/s.
- L3.4 Air Concentration Limits

POINT 1

Pollutant	Units of measure	100 percentile concentration limit	Reference conditions	Oxygen correction	Averaging period
Organic vapours	Measure 1	4			



Environment Protection Licence

Licence - 6007

POINT 9

Pollutant	Units of measure	100 percentile concentration limit	Reference conditions	Oxygen correction	Averaging period
Nitrogen Oxides	milligrams per cubic metre	350			
Volatile organic compounds	milligrams per cubic metre	20			

L3.5 The Air Concentration Limits for Point 9 in Condition L3.4 only apply when the Vapour Control System is running to the Thermal Oxidiser.

Note: For the purpose of the Table above ‘Measure 1’ means where organic vapours is recovered, the total concentration of unrecovered vapour emitted to the atmosphere during any period of four hours does not exceed 4 milligrams per litre of volatile organic liquid passing out of the plant during that period.

L3.6 Water and/or Land Concentration Limits

POINT 2,10,16

Pollutant	Units of Measure	50 percentile concentration limit	90 percentile concentration limit	3DGM concentration limit	100 percentile concentration limit
BOD	milligrams per litre				20
Oil and Grease	milligrams per litre				10
pH	pH	-	-	-	6.5-8.5
Total suspended solids	milligrams per litre				30

L4 Volume and mass limits

L4.1 For each discharge point or utilisation area specified below (by a point number), the volume/mass of:
a) liquids discharged to water; or;
b) solids or liquids applied to the area;
must not exceed the volume/mass limit specified for that discharge point or area.

Point	Unit of Measure	Volume/Mass Limit
2	kilolitres per day	5300



Environment Protection Licence

Licence - 6007

L5 Waste

- L5.1 The licensee must not cause, permit or allow any waste to be received at the premises, except the wastes expressly referred to in the column titled “Waste” and meeting the definition, if any, in the column titled “Description” in the table below.
- Any waste received at the premises must only be used for the activities referred to in relation to that waste in the column titled “Activity” in the table below.
- Any waste received at the premises is subject to those limits or conditions, if any, referred to in relation to that waste contained in the column titled “Other Limits” in the table below.
- This condition does not limit any other conditions in this licence.

Code	Waste	Description	Activity	Other Limits
NA	General or Specific exempted waste	Waste that meets all the conditions of a resource recovery exemption under Clause 92 of the Protection of the Environment Operations (Waste) Regulation 2014	As specified in each particular resource recovery exemption	NA
NA	Waste	Any waste received on site that is below licensing thresholds in Schedule 1 of the POEO Act, as in force from time to time		NA

L6 Other limit conditions

- L6.1 For each monitoring/ discharge point or utilisation area specified in the tables below (by point number), the parameter must be equal to or greater than the lower limits specified for that parameter in that table.

Parameter	Point Number	Units of Measure	Lower Limit	Averaging Period
Residence Time	8	Seconds	0.5	Instantaneous
Temperature	8	Degrees Celsius	760	Instantaneous

- L6.2 The Limits for Point 8 in Condition L6.1 only apply when the Vapour Control System is running to the Thermal Oxidiser.

4 Operating Conditions

O1 Activities must be carried out in a competent manner

Environment Protection Licence

Licence - 6007

O1.1 Licensed activities must be carried out in a competent manner.

This includes:

- a) the processing, handling, movement and storage of materials and substances used to carry out the activity; and
- b) the treatment, storage, processing, reprocessing, transport and disposal of waste generated by the activity.

O2 Maintenance of plant and equipment

O2.1 All plant and equipment installed at the premises or used in connection with the licensed activity:

- a) must be maintained in a proper and efficient condition; and
- b) must be operated in a proper and efficient manner.

O3 Processes and management

O3.1 The licensee must ensure that any liquid and/or non liquid waste generated and/or stored at the premises is assessed and classified in accordance with the EPA Waste Classification Guidelines as in force from time to time.

O3.2 The licensee must ensure that waste identified for recycling is stored separately from other waste.

O4 Other operating conditions

O4.1 The licensee must operate the Vapour Control System (VCS) and Thermal Oxidiser (TO) in accordance with the procedures outlined in the document "Bitumen Odour Management Procedure OPS001E Rev 2" dated 12/2/16, or any subsequent revision of the document. If the licensee undertakes any revision of the "Bitumen Odour Management Procedure" that involves a change to the operating times, modes or conditions of the VCS or TO, then the licensee:

- a) must provide the proposed revision of the "Bitumen Odour Management Procedure" to the EPA for comment; and
- b) must not proceed with the implementation of the revised "Bitumen Odour Management Procedure" until a formal written response has been received from the EPA and all reasonable comments from the EPA have been included in the revised "Bitumen Odour Management Procedure".

5 Monitoring and Recording Conditions

M1 Monitoring records

M1.1 The results of any monitoring required to be conducted by this licence or a load calculation protocol must be recorded and retained as set out in this condition.

M1.2 All records required to be kept by this licence must be:

- a) in a legible form, or in a form that can readily be reduced to a legible form;
- b) kept for at least 4 years after the monitoring or event to which they relate took place; and
- c) produced in a legible form to any authorised officer of the EPA who asks to see them.



Environment Protection Licence

Licence - 6007

- M1.3 The following records must be kept in respect of any samples required to be collected for the purposes of this licence:
- a) the date(s) on which the sample was taken;
 - b) the time(s) at which the sample was collected;
 - c) the point at which the sample was taken; and
 - d) the name of the person who collected the sample.

M2 Requirement to monitor concentration of pollutants discharged

M2.1 For each monitoring/discharge point or utilisation area specified below (by a point number), the licensee must monitor (by sampling and obtaining results by analysis) the concentration of each pollutant specified in Column 1. The licensee must use the sampling method, units of measure, and sample at the frequency, specified opposite in the other columns:

M2.2 Air Monitoring Requirements

POINT 1

Pollutant	Units of measure	Frequency	Sampling Method
Organic vapours	milligrams per litre	Special Frequency 1	TM-20

POINT 8

Pollutant	Units of measure	Frequency	Sampling Method
residence time	seconds	Continuous	Special Method 1
Temperature	Celsius	Continuous	TM-2

POINT 9

Pollutant	Units of measure	Frequency	Sampling Method
Dry gas density	kilograms per cubic metre	Yearly	TM-23
Hydrogen Sulfide	milligrams per cubic metre	Yearly	TM-5
Moisture content	percent	Yearly	TM-22
Molecular weight of stack gases	grams per gram mole	Yearly	TM-23
Nitrogen dioxide	milligrams per cubic metre	Yearly	TM-11
Oxygen (O2)	percent	Yearly	TM-25
Temperature	degrees Celsius	Yearly	TM-2
Velocity	metres per second	Yearly	TM-2
Volatile organic compounds	milligrams per cubic metre	Yearly	TM-34
Volumetric flowrate	cubic metres per second	Yearly	TM-2

Environment Protection Licence

Licence - 6007

M2.3 Water and/ or Land Monitoring Requirements

POINT 2,10,16

Pollutant	Units of measure	Frequency	Sampling Method
BOD	milligrams per litre	Special Frequency 2	Grab sample
Oil and Grease	milligrams per litre	Special Frequency 2	Grab sample
pH	pH	Special Frequency 2	Grab sample
Total suspended solids	milligrams per litre	Special Frequency 2	Grab sample

POINT 3,4,5,6,7,11,12,13,14,15

Pollutant	Units of measure	Frequency	Sampling Method
Benzene	micrograms per litre	Every 2 years	Grab sample
Ethyl benzene	micrograms per litre	Every 2 years	Grab sample
Polycyclic aromatic hydrocarbons	micrograms per litre	Every 2 years	Grab sample
Toluene	micrograms per litre	Every 2 years	Grab sample
Total petroleum hydrocarbons	micrograms per litre	Every 2 years	Grab sample
Xylene	micrograms per litre	Every 2 years	Grab sample

M2.4 For the purposes of the above tables of this licence:

- 'Special frequency 1' means the collection of a single four hour (continuous) sample during one of the months October, November, December or January in each financial year. The sample must be representative of the predicted maximum concentrations of organic vapours released from the EPA Identification Point during the sample period; and
- 'Special Frequency 2' means two individual grab samples per discharge event. Both of the samples must be collected within one hour of the commencement of discharge. The samples must be taken at a minimum interval of a five minutes apart. In the case of frequent discharge during rainfall events, no more than two discharge events need be sampled per calendar month.

M2.5 For the purposes of the table/s in Condition M2.2 Special Method 1 means the calculation of residence time within the thermal oxidiser using measurements of differential pressure and temperature at alternative locations in the air treatment system, and including all necessary corrections for temperature differences and process gas inflows between the oxidiser and alternative measurement locations.

M2.6 The air monitoring requirements for Point 8 in Condition M2.2 only apply when the Vapour Control System is running to the Thermal Oxidiser.

Environment Protection Licence

Licence - 6007

M3 Testing methods - concentration limits

- M3.1 Monitoring for the concentration of a pollutant emitted to the air required to be conducted by this licence must be done in accordance with:
- a) any methodology which is required by or under the Act to be used for the testing of the concentration of the pollutant; or
 - b) if no such requirement is imposed by or under the Act, any methodology which a condition of this licence requires to be used for that testing; or
 - c) if no such requirement is imposed by or under the Act or by a condition of this licence, any methodology approved in writing by the EPA for the purposes of that testing prior to the testing taking place.
- M3.2 Subject to any express provision to the contrary in this licence, monitoring for the concentration of a pollutant discharged to waters or applied to a utilisation area must be done in accordance with the Approved Methods Publication unless another method has been approved by the EPA in writing before any tests are conducted.

Note: The *Protection of the Environment Operations (Clean Air) Regulation 2022* requires testing for certain purposes to be conducted in accordance with test methods contained in the publication "Approved Methods for the Sampling and Analysis of Air Pollutants in NSW".

M4 Testing methods - load limits

Note: Division 4 of the *Protection of the Environment Operations (General) Regulation 2022* requires that monitoring of actual loads of assessable pollutants listed in L2.2 must be carried out in accordance with the relevant load calculation protocol set out for the fee-based activity classification listed in the Administrative Conditions of this licence.

M5 Recording of pollution complaints

- M5.1 The licensee must keep a legible record of all complaints made to the licensee or any employee or agent of the licensee in relation to pollution arising from any activity to which this licence applies.
- M5.2 The record must include details of the following:
- a) the date and time of the complaint;
 - b) the method by which the complaint was made;
 - c) any personal details of the complainant which were provided by the complainant or, if no such details were provided, a note to that effect;
 - d) the nature of the complaint;
 - e) the action taken by the licensee in relation to the complaint, including any follow-up contact with the complainant; and
 - f) if no action was taken by the licensee, the reasons why no action was taken.
- M5.3 The record of a complaint must be kept for at least 4 years after the complaint was made.
- M5.4 The record must be produced to any authorised officer of the EPA who asks to see them.

Environment Protection Licence

Licence - 6007

M6 Telephone complaints line

- M6.1 The licensee must operate during its operating hours a telephone complaints line for the purpose of receiving any complaints from members of the public in relation to activities conducted at the premises or by the vehicle or mobile plant, unless otherwise specified in the licence.
- M6.2 The licensee must notify the public of the complaints line telephone number and the fact that it is a complaints line so that the impacted community knows how to make a complaint.
- M6.3 The preceding two conditions do not apply until 3 months after: the date of the issue of this licence.

6 Reporting Conditions

R1 Annual return documents

- R1.1 Where the licensee is unable to complete a part of the Annual Return by the due date because the licensee was unable to calculate the actual load of a pollutant due to circumstances beyond the licensee's control, the licensee must notify the EPA in writing as soon as practicable, and in any event not later than the due date. The notification must specify:
- a) the assessable pollutants for which the actual load could not be calculated; and
 - b) the relevant circumstances that were beyond the control of the licensee.
- R1.2 The licensee must complete and supply to the EPA an Annual Return in the approved form comprising:
1. a Statement of Compliance,
 2. a Monitoring and Complaints Summary,
 3. a Statement of Compliance - Licence Conditions,
 4. a Statement of Compliance - Load based Fee,
 5. a Statement of Compliance - Requirement to Prepare Pollution Incident Response Management Plan,
 6. a Statement of Compliance - Requirement to Publish Pollution Monitoring Data; and
 7. a Statement of Compliance - Environmental Management Systems and Practices.

At the end of each reporting period, the EPA will provide to the licensee notification that the Annual Return is due.

- R1.3 An Annual Return must be prepared in respect of each reporting period, except as provided below.

Note: The term "reporting period" is defined in the dictionary at the end of this licence. Do not complete the Annual Return until after the end of the reporting period.

- R1.4 Where this licence is transferred from the licensee to a new licensee:
- a) the transferring licensee must prepare an Annual Return for the period commencing on the first day of the reporting period and ending on the date the application for the transfer of the licence to the new licensee is granted; and
 - b) the new licensee must prepare an Annual Return for the period commencing on the date the application for the transfer of the licence is granted and ending on the last day of the reporting period.

Environment Protection Licence

Licence - 6007

Note: An application to transfer a licence must be made in the approved form for this purpose.

- R1.5 Where this licence is surrendered by the licensee or revoked by the EPA or Minister, the licensee must prepare an Annual Return in respect of the period commencing on the first day of the reporting period and ending on:
- a) in relation to the surrender of a licence - the date when notice in writing of approval of the surrender is given; or
 - b) in relation to the revocation of the licence - the date from which notice revoking the licence operates.
- R1.6 The Annual Return for the reporting period must be supplied to the EPA via eConnect *EPA* or by registered post not later than 60 days after the end of each reporting period or in the case of a transferring licence not later than 60 days after the date the transfer was granted (the 'due date').
- R1.7 The licensee must retain a copy of the Annual Return supplied to the EPA for a period of at least 4 years after the Annual Return was due to be supplied to the EPA.
- R1.8 Within the Annual Return, the Statements of Compliance must be certified and the Monitoring and Complaints Summary must be signed by:
- a) the licence holder; or
 - b) by a person approved in writing by the EPA to sign on behalf of the licence holder.

R2 Notification of environmental harm

- R2.1 Notifications must be made by telephoning the Environment Line service on 131 555.
- R2.2 The licensee must provide written details of the notification to the EPA within 7 days of the date on which they became aware of the incident.

Note: The licensee or its employees must notify all relevant authorities of incidents causing or threatening material harm to the environment immediately after the person becomes aware of the incident in accordance with the requirements of Part 5.7 of the Act.

R3 Written report

- R3.1 Where an authorised officer of the EPA suspects on reasonable grounds that:
- a) where this licence applies to premises, an event has occurred at the premises; or
 - b) where this licence applies to vehicles or mobile plant, an event has occurred in connection with the carrying out of the activities authorised by this licence, and the event has caused, is causing or is likely to cause material harm to the environment (whether the harm occurs on or off premises to which the licence applies), the authorised officer may request a written report of the event.
- R3.2 The licensee must make all reasonable inquiries in relation to the event and supply the report to the EPA within such time as may be specified in the request.
- R3.3 The request may require a report which includes any or all of the following information:
- a) the cause, time and duration of the event;
 - b) the type, volume and concentration of every pollutant discharged as a result of the event;

Environment Protection Licence

Licence - 6007

- c) the name, address and business hours telephone number of employees or agents of the licensee, or a specified class of them, who witnessed the event;
- d) the name, address and business hours telephone number of every other person (of whom the licensee is aware) who witnessed the event, unless the licensee has been unable to obtain that information after making reasonable effort;
- e) action taken by the licensee in relation to the event, including any follow-up contact with any complainants;
- f) details of any measure taken or proposed to be taken to prevent or mitigate against a recurrence of such an event; and
- g) any other relevant matters.

R3.4 The EPA may make a written request for further details in relation to any of the above matters if it is not satisfied with the report provided by the licensee. The licensee must provide such further details to the EPA within the time specified in the request.

R4 Other reporting conditions

R4.1 The licensee must submit a summary report of the monitoring required by Condition M2.1 at EPA Identification Point 1, to the EPA **within 60 days after the completion of the licence reporting period**.

The report must include:

- (a) the monthly total throughput of the facility served by the vapour recovery unit(s) for the previous 12 month licence reporting period (ie. 17 July to 16 July) and the average daily throughput for the months October to January inclusive; and
- (b) the tanker loader pattern by hour, for the day of the test (midnight to midnight) or tank receipts, as appropriate.

7 General Conditions

G1 Copy of licence kept at the premises or plant

- G1.1 A copy of this licence must be kept at the premises to which the licence applies.
- G1.2 The licence must be produced to any authorised officer of the EPA who asks to see it.
- G1.3 The licence must be available for inspection by any employee or agent of the licensee working at the premises.

G2 Other general conditions

- G2.1 The location of EPA licensed discharge point numbers 1, 2, 10 and 16 must be clearly marked with signs to indicate the point identification number used in this licence and be located as close as practical to the point.



Environment Protection Licence

Licence - 6007

Dictionary

General Dictionary

3DGM [in relation to a concentration limit]	Means the three day geometric mean, which is calculated by multiplying the results of the analysis of three samples collected on consecutive days and then taking the cubed root of that amount. Where one or more of the samples is zero or below the detection limit for the analysis, then 1 or the detection limit respectively should be used in place of those samples
Act	Means the Protection of the Environment Operations Act 1997
activity	Means a scheduled or non-scheduled activity within the meaning of the Protection of the Environment Operations Act 1997
actual load	Has the same meaning as in the Protection of the Environment Operations (General) Regulation 2009
AM	Together with a number, means an ambient air monitoring method of that number prescribed by the <i>Approved Methods for the Sampling and Analysis of Air Pollutants in New South Wales</i> .
AMG	Australian Map Grid
anniversary date	The anniversary date is the anniversary each year of the date of issue of the licence. In the case of a licence continued in force by the Protection of the Environment Operations Act 1997, the date of issue of the licence is the first anniversary of the date of issue or last renewal of the licence following the commencement of the Act.
annual return	Is defined in R1.1
Approved Methods Publication	Has the same meaning as in the Protection of the Environment Operations (General) Regulation 2009
assessable pollutants	Has the same meaning as in the Protection of the Environment Operations (General) Regulation 2009
BOD	Means biochemical oxygen demand
CEM	Together with a number, means a continuous emission monitoring method of that number prescribed by the <i>Approved Methods for the Sampling and Analysis of Air Pollutants in New South Wales</i> .
COD	Means chemical oxygen demand
composite sample	Unless otherwise specifically approved in writing by the EPA, a sample consisting of 24 individual samples collected at hourly intervals and each having an equivalent volume.
cond.	Means conductivity
environment	Has the same meaning as in the Protection of the Environment Operations Act 1997
environment protection legislation	Has the same meaning as in the Protection of the Environment Administration Act 1991
EPA	Means Environment Protection Authority of New South Wales.
fee-based activity classification	Means the numbered short descriptions in Schedule 1 of the Protection of the Environment Operations (General) Regulation 2009.
general solid waste (non-putrescible)	Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act 1997

Environment Protection Licence

Licence - 6007

flow weighted composite sample	Means a sample whose composites are sized in proportion to the flow at each composites time of collection.
general solid waste (putrescible)	Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act 1997
grab sample	Means a single sample taken at a point at a single time
hazardous waste	Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act 1997
licensee	Means the licence holder described at the front of this licence
load calculation protocol	Has the same meaning as in the Protection of the Environment Operations (General) Regulation 2009
local authority	Has the same meaning as in the Protection of the Environment Operations Act 1997
material harm	Has the same meaning as in section 147 Protection of the Environment Operations Act 1997
MBAS	Means methylene blue active substances
Minister	Means the Minister administering the Protection of the Environment Operations Act 1997
mobile plant	Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act 1997
motor vehicle	Has the same meaning as in the Protection of the Environment Operations Act 1997
O&G	Means oil and grease
percentile [in relation to a concentration limit of a sample]	Means that percentage [eg.50%] of the number of samples taken that must meet the concentration limit specified in the licence for that pollutant over a specified period of time. In this licence, the specified period of time is the Reporting Period unless otherwise stated in this licence.
plant	Includes all plant within the meaning of the Protection of the Environment Operations Act 1997 as well as motor vehicles.
pollution of waters [or water pollution]	Has the same meaning as in the Protection of the Environment Operations Act 1997
premises	Means the premises described in condition A2.1
public authority	Has the same meaning as in the Protection of the Environment Operations Act 1997
regional office	Means the relevant EPA office referred to in the Contacting the EPA document accompanying this licence
reporting period	For the purposes of this licence, the reporting period means the period of 12 months after the issue of the licence, and each subsequent period of 12 months. In the case of a licence continued in force by the Protection of the Environment Operations Act 1997, the date of issue of the licence is the first anniversary of the date of issue or last renewal of the licence following the commencement of the Act.
restricted solid waste	Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act 1997
scheduled activity	Means an activity listed in Schedule 1 of the Protection of the Environment Operations Act 1997
special waste	Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act 1997
TM	Together with a number, means a test method of that number prescribed by the <i>Approved Methods for the Sampling and Analysis of Air Pollutants in New South Wales</i> .



Environment Protection Licence

Licence - 6007

TSP	Means total suspended particles
TSS	Means total suspended solids
Type 1 substance	Means the elements antimony, arsenic, cadmium, lead or mercury or any compound containing one or more of those elements
Type 2 substance	Means the elements beryllium, chromium, cobalt, manganese, nickel, selenium, tin or vanadium or any compound containing one or more of those elements
utilisation area	Means any area shown as a utilisation area on a map submitted with the application for this licence
waste	Has the same meaning as in the Protection of the Environment Operations Act 1997
waste type	Means liquid, restricted solid waste, general solid waste (putrescible), general solid waste (non-putrescible), special waste or hazardous waste
Wellhead	Has the same meaning as in Schedule 1 to the Protection of the Environment Operations (General) Regulation 2021.

Ms Nadia Kanhoush

Environment Protection Authority

(By Delegation)

Date of this edition: 26-October-2000

Environment Protection Licence

Licence - 6007

End Notes

- 1 Licence varied by notice 1008673, issued on 20-Jun-2002, which came into effect on 15-Jul-2002.
- 2 Licence varied by notice 1038056, issued on 29-Jul-2004, which came into effect on 23-Aug-2004.
- 3 Licence varied by notice 1057374, issued on 27-Apr-2006, which came into effect on 27-Apr-2006.
- 4 Licence transferred through application 144189, approved on 24-May-2006, which came into effect on 01-Jan-2006.
- 5 Licence varied by notice 1072513, issued on 03-Jul-2007, which came into effect on 03-Jul-2007.
- 6 Licence varied by change to legislation, issued on 04-Jul-2007, which came into effect on 04-Jul-2007.
- 7 Licence varied by notice 1090870, issued on 13-Aug-2008, which came into effect on 13-Aug-2008.
- 8 Licence varied by notice 1092346, issued on 24-Sep-2008, which came into effect on 24-Sep-2008.
- 9 Condition A1.3 Not applicable varied by notice issued on <issue date> which came into effect on <effective date>
- 10 Licence varied by notice 1109659, issued on 30-Apr-2010, which came into effect on 30-Apr-2010.
- 11 Licence varied by notice 1114239, issued on 27-May-2010, which came into effect on 27-May-2010.
- 12 Licence varied by notice 1122119, issued on 09-Dec-2010, which came into effect on 09-Dec-2010.
- 13 Licence varied by notice 1501877 issued on 25-Nov-2011
- 14 Licence fee period changed by notice 1503082 on 05-Dec-2011
- 15 Licence varied by notice 1505900 issued on 09-May-2012
- 16 Licence varied by notice 1509160 issued on 19-Oct-2012
- 17 Licence varied by notice 1516141 issued on 13-Aug-2013
- 18 Licence varied by notice 1522919 issued on 22-Jul-2014
- 19 Licence varied by notice 1527943 issued on 29-Jan-2015
- 20 Licence varied by notice 1537022 issued on 01-Dec-2016
- 21 Licence varied by notice 1590742 issued on 13-Mar-2020



Environment Protection Licence

Licence - 6007

22	Licence varied by notice	1607346 issued on 16-Jun-2021
23	Licence varied by notice	1610007 issued on 24-Aug-2021
24	Licence varied by notice	1641645 issued on 25-Jun-2025
25	Licence format updated on	18-Mar-2026